

# **Autotrol® Performa™ Cv**

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## **Softener/Filter**

**Water Control System  
Installation, Operation and Maintenance Manual**

This system installed by:

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## 1.0 Performa Cv System

### 1.1 Specifications

#### 1.1.1 Performa Cv Softener

##### Flow Rates (Valve Only)

Service @ 15 psi (1.03 bar) . . . . .	25.0 gpm (5.7 m <sup>3</sup> /h)
Backwash (Softener) @ 25 psi (1.72 bar) drop . . . . .	20.0 gpm (4.5 m <sup>3</sup> /h)
Service . . . . .	Cv = 6.5 (Kv = 5.58)
Backwash Softener. . . . .	Cv = 4.0 (Kv = 3.46)

##### Control Configurations

##### 962 Microprocessor Demand System and 962 Electronic Timeclock

Backwash . . . . .	4 to 60 minutes
Brine . . . . .	Electronically calculated
Slow rinse . . . . .	7 to 125 minutes
Fast rinse . . . . .	2 to 19 minutes
External Brine Valve Required - Timed Fill	

##### Valve Connections/Dimensions

Tank Thread . . . . .	2-1/2 inches - 8, male
Inlet/Outlet . . . . .	1-3/4 inches - 12 UNC-2A, male
Drain Line . . . . .	3/4-inch NPT, male
Brine Line . . . . .	3/8-inch NPT, male
Distributor Tube O.D. . . . .	1.050 inches (27 mm)
Distributor Tube Length . . . . .	1/2 ± 1/2 inches (13 mm ± 13 mm) above top of tank

##### Operating

Valve Body . . . . .	Glass-Filled Noryl*
Rubber Components . . . . .	Compounded for cold water
Weight (Valve with Control) . . . . .	4.5 lbs (2.0 kg)
Transformer Output . . . . .	12 VAC 400 mA (4.6 vA)
Transformer Input . . . . .	115V 50/60 Hz, 230V 50/60 Hz 100 V 50/60 Hz
Operating Pressure . . . . .	20 to 120 psi (1.37 to 8.27 bar) Canada: 20 to 100 psi (1.37 to 6.89 bar)
Water Temperature . . . . .	35° to 100°F (2° to 38°C)

##### Options

Bypass Valve, Model 1265 . . . . .	1-3/4 inches - 12 UNC-2A male
Bypass Fitting Kits:	
Copper, Sweat Tube Adapter . . . . .	1-1/4-inch, 1-inch, 3/4-inch, 28-mm, 22-mm
CPVC, Solvent Weld Tube Adapter. . . . .	1-inch, 3/4-inch, 25-mm
Plastic NPT or BSPT Pipe Adapter. . . . .	1-inch male, 3/4-inch male
Brass NPT or BSPT Pipe Adapter . . . . .	1-inch male, 3/4-inch male

Flow Meter 962 Control . . . . .	1-inch Autotrol Turbine
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*\*Noryl is a trademark of the General Electric Company.*

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## 1.1.2 Performa Cv Filter Specifications

### Flow Rates (Valve Only)

Service @ 15 psi (1.03 bar) drop	25.0 gpm (5.7 m <sup>3</sup> /h)
Backwash (Filter) @ 25 psi (1.72 bar) drop	25.0 gpm (4.5 m <sup>3</sup> /h)
Service	Cv = 6.5 (Kv = 5.58)
Backwash Filter	Cv = 5.0 (Kv = 5.78)

### Control Operation

#### 942F Mechanical Clock Timer - 7 Day or 12 Day

Backwash	8-30 minutes
Fixed Fast Rinse	9 minutes

#### 962F Microprocessor Demand

Backwash	4 to 60 minutes
Fast Rinse	2 to 19 minutes

#### 962 FTC Electronic Time Clock

Backwash	4 to 60 minutes
Fast Rinse	2 to 19 minutes

**Interval Regeneration.** Day of the Week Regeneration

### Valve Connections/Dimensions

Tank Thread	2-1/2 inches - 8, male
Inlet/Outlet	1-3/4 inches - 12 UNC-2A, male
Drain Line	3/4-inch NPT, male
Brine Line	3/8-inch NPT, male
Distributor Tube O.D.	1.050 inches (27 mm)
Distributor Tube Length	1/2 ± 1/2 inches (13 mm ± 13 mm) above top of tank

### Operating

Valve Body	Glass-filled Noryl
Rubber Components	Compounded for cold water
Weight (Valve with Control)	4.5 lbs (2.0 kg)
Transformer Output	12VAC 400 mA (4.6 vA)
Transformer Input	115V 50/60 Hz, 230V 50/60 Hz 100V 50/60 Hz
Operating Pressure	10 to 120 psi (1.37 to 8.27 bar) Canada: 20 to 100 psi (1.37 to 6.89 bar)
Water Temperature	34° to 100°F (1° to 38°C)

### Options

Bypass Valve, Model 1265	1-3/4 inches - 12 UNC - 2A male
Bypass Inlet/Outlet Fitting Kits:	
Copper, Sweat Tube Adapter	1-1/4-inch, 1-inch, 3/4-inch, 28-mm, 22-mm
CPVC, Solvent Weld Tube Adapter	1-inch, 3/4-inch, 25-mm
Plastic NPT or BSPT Pipe Adapter	1-inch male, 3/4-inch male
Brass NPT or BSPT Pipe Adapter	1-inch male, 3/4-inch male

**Flow Meter 962 Control** 1-inch Autotrol Turbine

See Section 4.1 for specification drawings.

## 1.2 Installation

All plumbing and electrical connections must conform to local codes.

Inspect unit carefully for carrier shortage or shipping damage.

### Location Selection

1. The distance between the unit and a drain should be as short as possible.
2. If it is likely that supplementary water treatment equipment will be required, make certain adequate additional space is available.
3. Since salt must be added periodically to the brine tank, the location should be easily accessible.

4. Do not install any unit closer to a water heater than a total run of 10 feet (3 m) of piping between the outlet of the conditioner and the inlet to the heater. Water heaters can sometimes overheat to the extent they will transmit heat back down the cold pipe into the unit control valve.

Hot water can severely damage the conditioner. A 10-foot (3-m) total pipe run, including bends, elbows, etc., is a reasonable distance to help prevent this possibility. A positive way to prevent hot water flowing from heat source to the conditioner, in the event of a negative pressure situation, is to install a check valve in the soft water piping from the conditioner. **If a check valve is installed, make certain the water heating unit is equipped with a properly rated temperature and pressure safety relief valve. Also, be certain that local codes are not violated.**

5. Do not locate unit where it or its connections (including the drain and overflow lines) will ever be subjected to room temperatures under 34°F (1°C) or over 120°F (49°C).
6. Do not install unit near acid or acid fumes.
7. The use of resin cleaners in an unvented enclosure is not recommended.

### Water Line Connection

The installation of a bypass valve system is recommended to provide for occasions when the water conditioner must be bypassed for hard water or for servicing.

The most common bypass systems are the Autotrol Series 1265 bypass valve (Figure 1.1) and plumbed-in globe valves (Figure 1.2). Though both are similar in function, the Autotrol Series 1265 bypass offers simplicity and ease of operation.

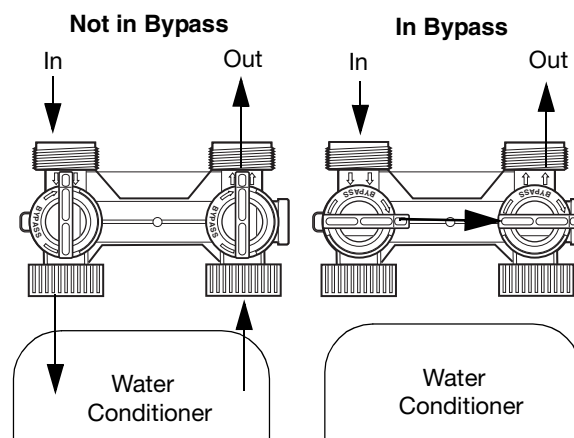


Figure 1.1 - Autotrol Series 1265 Bypass Valve

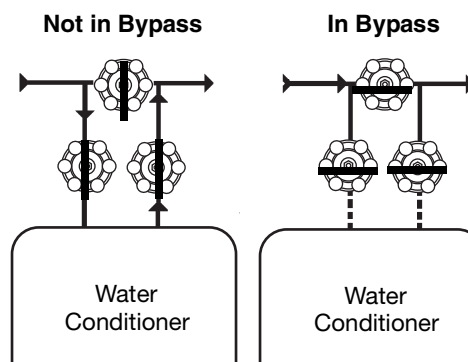


Figure 1.2 - Typical Globe Valve Bypass System

### Drain Line Connection

**Note:** Standard commercial practices are expressed here. Local codes may require changes to the following suggestions.

1. Ideally located, the unit will be above and not more than 20 feet (6.1 m) from the drain. For such installations, using an appropriate adapter fitting, connect 1/2-inch (1.3-cm) plastic tubing to the drain line connection of the control valve.
2. If the backwash flow rate exceeds 5 gpm (22.7 Lpm) or if the unit is located more than 20 feet (6.1 m) from drain, use 3/4-inch (1.9-cm) tubing for runs up to 40 feet (12.2 m). Also, purchase appropriate fitting to connect the 3/4-inch tubing to the 3/4-inch NPT drain connection.
3. If the unit is located where the drain line must be elevated, you may elevate the line up to 6 feet (1.8 m) providing the run does not exceed 15 feet (4.6 m) and water pressure at conditioner is not less than 40 psi (2.76 bar). You may elevate an additional 2 feet (61 cm) for each additional 10 psi (0.69 bar).

4. Where the drain line is elevated but empties into a drain below the level of the control valve, form a 7-inch (18-cm) loop at the far end of the line so that the bottom of the loop is level with the drain line connection. This will provide an adequate siphon trap.
5. Where the drain empties into an overhead sewer line, a sink-type trap must be used.

**IMPORTANT:** Never insert drain line into a drain, sewer line or trap. Always allow an air gap between the drain line and the wastewater to prevent the possibility of sewage being back-siphoned into the conditioner.

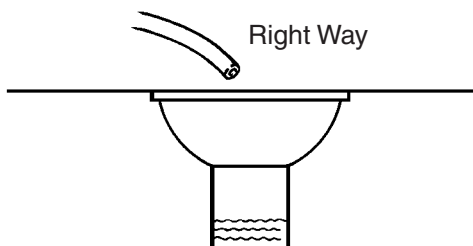


Figure 1.3

**Note:** Standard commercial practices have been expressed here. Local codes may require changes to these suggestions.

### Brine Line Connection

It will be necessary to install the brine line for a Performa Cv softener to the brine fitting on the valve (3/8-inch NPT).

Be sure all fittings and connections are tight.

### Overflow Line Connection

In the absence of a safety overflow and in the event of a malfunction, the BRINE TANK OVERFLOW will direct “overflow” to the drain instead of spilling on the floor where it could cause considerable damage. This fitting should be on the side of the cabinet or brine tank.

To connect overflow, locate hole on side of brine tank. Insert overflow fitting (not supplied) into tank and tighten with plastic thumb nut and gasket as shown (Figure 1.4). Attach length of 1/2-inch (1.3-cm) I.D. tubing (not supplied) to fitting and run to drain. Do not elevate overflow line higher than 3 inches (7.6 cm) below bottom of overflow fitting. Do not tie into drain line of control unit. Overflow line must be a direct, separate line from overflow fitting to drain, sewer or tub. Allow an air gap as per drain line instructions (Figure 1.3).

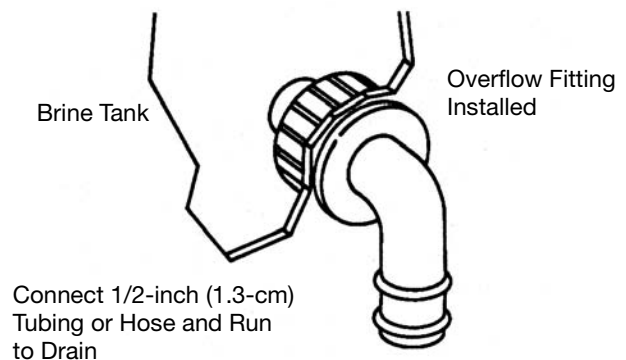


Figure 1.4

### Battery Back-Up

All 962 family controls are battery backup capable. A 9-volt rechargeable battery is available from Osmonics, P/N 1075768. The battery is a VARTA, TYPE V7/8H (AccuPlus Nickle Hydride Ni-mh 9v 150 mAh, No. 5522). A standard non-rechargeable battery is an option for backup but needs to be replaced periodically, Figure 1.5.

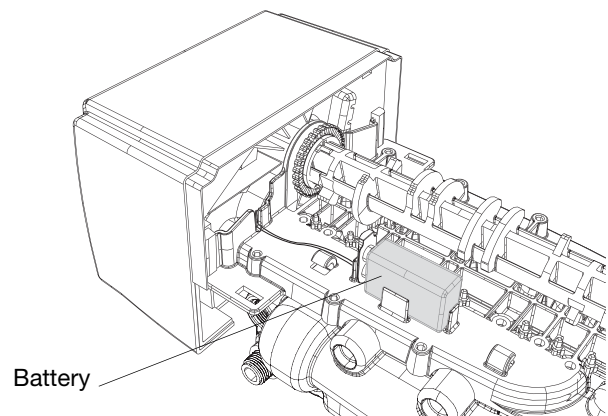


Figure 1.5

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### 1.3 Placing Performa Cv Softener/Filter into Operation

After all previous steps have been completed, the unit is ready to be placed into operation. Follow these steps carefully.

1. Remove control valve cover by first depressing the plastic clips from the front of the cover. Pull front of cover up.

**Note:** The following steps will require turning the cycle indicator to various positions. Manually rotate the camshaft **COUNTERCLOCKWISE** only until cycle indicator points to desired position. (See manual regeneration sections for each control's manual operation.)

2. Rotate cycle indicator **COUNTERCLOCKWISE** until it points directly to the word **BACKWASH**.
3. Fill media tank with water.
  - a. With water supply off, place the bypass valve(s) into the "service" position.
  - b. Open water supply valve very slowly to approximately the 1/4 open position.

**IMPORTANT:** If opened too rapidly or too far, media may be lost. In the 1/4 open position, you should hear air escaping slowly from the drain line.

#### Softener

- a. When all of the air has been purged from the tank (water begins to flow steadily from the drain), open the main supply valve all the way.
  - b. Allow water to run to drain until clear.
  - c. Turn off water supply and let the unit stand for about five minutes. This will allow all trapped air to escape from the tank.
4. Add water to brine tank (initial fill).

With a bucket or hose, add approximately 4 gallons (15 liters) of water to brine tank. If the tank has a salt platform above the bottom of the tank, add water until the level is approximately 1 inch (25 mm) above the platform.
  5. Place the conditioner into operation.
    - a. With the water supply valve completely open, carefully advance the cycle indicator **COUNTERCLOCKWISE** to the center of the **BRINE REFILL** position. Hold at this position until water starts to flow through the brine line into the brine tank. Do not run for more than two minutes.
    - b. Advance the cycle indicator **COUNTERCLOCKWISE** until it points to the center of the **BRINE/SLOW RINSE** position.

- c. With the conditioner in this position, check to see if water is being drawn from the brine tank. The water level in the brine tank will recede very slowly. Observe water level for at least three minutes. If the water level does not recede, or if it goes up, reference the **Troubleshooting** section.
- d. Advance the cycle indicator **COUNTERCLOCKWISE** to the **REGENERATION COMPLETE** position and run water from a nearby faucet until the water is clear and soft.

#### Filter

All filter medias except carbon:

- a. After the air has been purged from the tank (water begins to flow steadily from the drain) open the main supply all the way. Backwash media for a minimum of 15 minutes or longer if necessary. Water running to the drain should be clear.

Carbon media should be allowed to soak for a minimum of 12 hours to allow air bubbles to escape prior to backwashing.
- b. After the backwash is complete plug in control and allow it to advance to **BACKWASH COMPLETE**.

#### Electrical Connection

**100 VAC, 115 VAC, and 230 VAC units:** Remove twist tie from the power cord and extend cord to its full length. Make sure power source matches the rating printed on the control. Be certain a wall switch does not control the outlet.

**12 VAC:** Connect the plug of the transformer (supplied) secondary cable to the mating socket at the rear or bottom of the timer housing. Be certain the transformer is secure and is plugged into a power source of correct voltage that is not controlled by a wall switch.

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## 1.4 Disinfection of Water Conditioners

The materials of construction of the modern water conditioner will not support bacterial growth, nor will these materials contaminate a water supply. However, the normal conditions existing during shipping, storage and installation indicate the advisability of disinfecting a conditioner after installation, before the conditioner is used to treat potable water. In addition, during normal use, a conditioner may become fouled with organic matter or in some cases with bacteria from the water supply.

Thus every conditioner should be disinfected after installation, some will require periodic disinfection during their normal life, and in a few cases disinfection with every regeneration would be recommended.

Depending upon the conditions of use, the style of conditioner, the type of ion exchanger, and the disinfectant available, a choice can be made among the following methods.

### Sodium or Calcium Hypochlorite

#### Application

These materials are satisfactory for use with polystyrene resins, synthetic gel zeolite, greensand and bentonites.

#### 5.25% Sodium Hypochlorite

These solutions are available under trade names such as Clorox Bleach\*. If stronger solutions are used, such as those sold for commercial laundries, adjust the dosage accordingly.

1. Dosage
  - a. Polystyrene resin: 1.2 fluid ounces per cubic foot.
  - b. Non-resinous exchangers: 0.8 fluid ounce per cubic foot.
2. Brine tank conditioners
  - a. Backwash the conditioner and add the required amount of hypochlorite solution to the brine well of the brine tank. (The brine tank should have water in it to permit the solution to be carried into the conditioner.)
  - b. Proceed with the normal regeneration.

### Calcium Hypochlorite

Calcium hypochlorite, 70% available chlorine, is available in several forms including tablets and granules. These solid materials may be used directly without dissolving before use.

1. Dosage
  - a. Two grains (approximately 0.1 ounce) per cubic foot.
2. Brine tank conditioners
  - a. Backwash the conditioner and add the required amount of hypochlorite to the brine well of the brine tank. (The brine tank should have water in it to permit the chlorine solution to be carried into the conditioner.)
  - b. Proceed with the normal regeneration.

\*Clorox Bleach is a trademark of the Clorox Company.



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## **2.0 Performa Cv 962 Control**

### **2.1 Introduction to the Performa CV Softener and Filter Systems**

#### **2.1.1 Performa Cv Softener Valve (278)**

The Performa Cv softener valve is available with one of two controls. The 962 electronic demand system control and the 962TC electronic time clock control.

The Performa Cv system offers a true 1-inch valve with superior flow characteristics. The Performa Cv softener valve will deliver a service flow of 25 gpm (94.6 Lpm) at a pressure drop of 15 psi (service Cv = 6.5, Kv = 5.6). The Performa Cv softener is capable of backwashing at the rate of 20 gpm (75.6 Lpm) with a pressure drop of 25 psi (backwash Cv = 4.0, Kv = 3.5). The application for this valve will be on softener systems with mineral tanks up to 21 inches in diameter.

#### **2.1.2 Performa Cv Filter Valve (273)**

The Performa Cv filter valve is available with one of three controls. The 962F electronic demand system control, the 962FTC electronic time clock control, and the 942F mechanical time clock control in a 12-day configuration. The Performa Cv filter valve has the same service flow capability as the softener valve however the backwash Cv is higher (Cv = 5.0, Kv = 5.8) resulting in the capability of backwashing at 25 gpm (94.6 Lpm) with a 25 psi pressure drop. The Performa Cv filter valve can be used on carbon filters with media tank sizes up to 24 inches in diameter. Other filter media backwash requirements will determine maximum media tank dimensions. Refer to the backwash flow requirements in Table 4.5 and Table 4.6.

The Performa Cv softener valve and the Performa Cv filter valve can be identified by a label attached to the right side of the valve.

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## 2.2 Programming and Application

This section covers all aspects of programming the 962 control.

Note that some parameters have a single unit of measure option such as the Rinse Time which is only entered in minutes. Other parameters have dual units such as Salt Amount which can be entered in pounds or kilograms. To select which units are active, look for a comment in the NOTES column of Table 2.1 and Table 2.4. It will reference another parameter that selects which units are active. For example, Parameter P12 (Table 2.4) selects U.S. units if it is set to “0” and metric if it is set to “1.”

### Level I Parameters (Table 2.1)

Level I Parameters are identified as those that have an LED indicator on the front panel. The green indicator illuminates next to the name of the active control setting. The end user has access to all of these parameters. In general, pressing the **DOWN ARROW** (↓) button displays the Level I Parameters in the following order:

- Time of Day
- Time of Regeneration
- Hardness
- Salt Amount
- Capacity

If you continue to press the **DOWN ARROW** (↓) button, the parameters start over with Time of Day. Pressing the **UP ARROW** (↑) button displays the parameters in reverse order. Refer to Table 2.1 for a description of these parameters and the available ranges for each parameter.

Press the **SET** button and the far right number on the display starts flashing. If you want to change this number, press the **UP ARROW** (↑) button to increase the number or the **DOWN ARROW** (↓) button to decrease the number. To skip the number without changing, press the **LEFT ARROW** (←) button. When you reach the far left digit, pressing the **LEFT ARROW** (←) button will return you to the far right digit.

**Note:** If you press and hold either the **UP ARROW** (↑) button or the **DOWN ARROW** (↓) button for more than one second, the flashing number will increment or decrement at the rate of 10 counts per second.

When the number is correct, press the **LEFT ARROW** (←) button. The first number stops flashing and the next number starts flashing. You can only change the flashing number. Continue changing numbers until you reach the desired setting. Press the **SET** button. The numbers stop flashing and the control accepts the new setting. After approximately 30 seconds, the control starts alternating the display between Time of Day and Capacity.

**Note:** If a beep sounds, the new setting is not accepted because it was outside the allowable range. The old value will be displayed.

### Day of Week/Time of Day

Press the **SET** button. The display will show the Time of Day with the minutes digit blinking. If you want to change this number, press the **UP ARROW** (↑) button to increase the number or the **DOWN ARROW** (↓) button to decrease the number. To skip the number without changing, press the **LEFT ARROW** (←) button. The first number stops flashing and the next number starts flashing. You can only change the flashing number. When you have reached the far left digit, pressing the **LEFT ARROW** (←) button returns you to the far right digit. The day of the week is displayed with the time of day in the far left digit. It is programmed at P1, the same as the time of day. The day of week will automatically increment at midnight. This will allow correlation to the daily usage history stored in L7 through L13 to days of the week. Customer should use day 1 = Sunday through day 7 = Saturday. Continue changing numbers until you reach the desired setting. Press the **SET** button to save the value.

### Time of Regeneration/Time of Backwash/Time of History

The next value displayed is the Time of Regeneration/Backwash/History. It has a default value of 2:00 a.m. If this is not acceptable, press the **SET** button and change the number. Press the **SET** button to save the value. If 2:00 a.m. is acceptable, press the **DOWN ARROW** (↓) button. Time of History is the time at which all data that have been accumulated during the previous 24 hours, are updated. This designation is used on the Performa Cv 962M only.

### Hardness

Hardness is the next value displayed. This value is the water hardness expressed in grains per gallon (milligrams per liter). The default value is 0 grains/gallon (0 mg/L). This parameter must be programmed with the correct water hardness for the control to operate properly. Press the **SET** button and enter a new value. Any value between 3 and 250 grains per gallon (30 and 2500 milligrams per liter) is allowed. Press the **SET** button to save the new value.

## Salt Amount

Salt Amount is the next value displayed. The default value for Salt Amount is 6 pounds (2.7 kilograms) of salt; refer to Table 2.2 for suggested salt settings.

**Note:** This is the total amount of salt used for a regeneration, not pounds per cubic foot. If 6 pounds is not acceptable, press the **SET** button and change the numbers. If 6 pounds is acceptable, press the **DOWN ARROW** (↓) button.

## Capacity

Capacity is the next value displayed and is expressed in kilograins (kilograms). Refer to Table 2.2 for the capacity setting that corresponds to the resin bed volume and salt amount. The default value is 0. Press the **SET** button and enter a new value. Any value between 1 and 2600 kilograins (.1 and 260.0 kilograms) is allowed.

**Table 2.1 - Level I Programming Performa Cv 962 Parallel Multi Tank or Single Tank Softener**

Parameter		Range of Values	Minimum Increments	Factory Value	Units of Measure	Notes
Name	Description					
P1	Time of Week and Time of day	(1-7) 1:00 to 12:59 AM or PM Metric (1-7) 00:00 to 23:59	(1 day) 1 minute	None	Hour:minute	Range depends on value selected for P13. For day of week SUN=1, MON=2, TUE=3, WED=4, THU=5, FRI=6, SAT=7.
P2	Time of day to start regeneration	1:00 to 12:59 or PM 00:00 to 23:59	1	2:00 AM	Hour:minute	Range depends on value selected for P13. Use only if P15 = 0 or 1.
P3	Hardness of water	3 to 250 30 to 2500	1 10	0 0	Grains/gallon ppm	Unit of measure depends on value selected for P12.
P4	Salt amount	0.5 to 125.0 0.2 to 50.0	0.5 0.2	6 2.6	Pounds Kilograms	Select from Table 2.2 on page 12.
P5	Capacity of unit	1 to 2600 0.1 to 260.0	1.0 0.1	0	Kilograins Kilograms	Select from Table 2.2 on page 12.

**Table 2.2 - Suggested Settings for P4, P5, P6, P7**

<b>P5 Capacity Setting</b> Kilograins (Kilograms)	Resin Volume per Tank (liters)				
	3 ft <sup>3</sup> (85)	4 ft <sup>3</sup> (113)	5 ft <sup>3</sup> (142)	6 ft <sup>3</sup> (170)	7 ft <sup>3</sup> (198)
<b>P4 Salt Setting:</b> Pounds (kg) of Salt					
<b>60 (3.9)</b>	<b>18 (8.2)</b>	-	-	-	-
<b>80 (5.2)</b>	-	<b>24 (10.9)</b>	-	-	-
<b>84 (5.4)</b>	<b>30 (13.6)</b>	-	-	-	-
<b>90 (5.8)</b>	<b>45 (20.4)</b>	-	-	-	-
<b>100 (6.4)</b>	-	-	<b>30 (27.2)</b>	-	-
<b>112 (7.2)</b>	-	<b>40 (18.1)</b>	-	-	-
<b>120 (7.7)</b>	-	<b>60 (27.2)</b>	-	<b>36 (16.3)</b>	-
<b>140 (9.0)</b>	-	-	<b>50 (22.7)</b>	-	<b>42 (19)</b>
<b>150 (9.7)</b>	-	-	<b>75 (34)</b>	-	-
<b>168 (10.8)</b>	-	-	-	<b>60 (27.2)</b>	-
<b>180 (11.6)</b>	-	-	-	<b>90 (40.8)</b>	-
<b>196 (12.7)</b>	-	-	-	-	<b>70 (31.8)</b>
<b>210 (13.6)</b>	-	-	-	-	<b>105 (47.6)</b>
<b>P6 Refill Setting:</b> 14 inch tank = <b>74</b> 16 inch thru 21 inch tanks = <b>130</b>					
<b>P7 Brine Draw Setting.</b> All values are based on 50 psi (3.5 bar) inlet pressure. For pressure other than 50 psi refer to brine draw charts in Section 4.0.					
Tank Diameter	Injector	Part Number	<b>P7 equals</b>	Color	
14 in (35.5 cm)	M	1055737	<b>75</b>	Brown	
16 in (40.6 cm)	Q	1035739	<b>90</b>	Purple	
18 in (45.7 cm)	Q	1035739	<b>80</b>	Purple	
21 in (53.3 cm)	R	1035884	<b>83</b>	Dark Grey	

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## Level II Parameters (Table 2.4)

The Level II Parameters are P6 through P22 in Table 2.4. To access Level II Parameters, simultaneously press and hold the **DOWN ARROW** (↓) and **UP ARROW** (↑) buttons for three seconds. A “P” number will display.

Refer to Table 2.4 to find the parameter associated with each “P” number. Use the **UP ARROW** (↑) button or the **DOWN ARROW** (↓) button to move from one parameter to the next. The display cycles through the “P” numbers shown in Table 2.1 and Table 2.4. When you reach P22, the next P number will go back to P1.

When the parameter number you want to change is on the display, press the **LEFT ARROW** (←) button to display the data assigned to that parameter. Press the **SET** button and the far right number on the display starts flashing. If you want to change this number, press the **UP ARROW** (↑) button or the **DOWN ARROW** (↓) button. To skip the number without changing, press the **LEFT ARROW** (←) button. When the number is correct, press the **SET** button. The numbers stop flashing and the control accepts the new setting. If a beep sounds, the new setting was not accepted. Refer to Table 2.4 for allowable values for that parameter.

To change or view other parameters, press the **LEFT ARROW** (←) button to have the display show “P” numbers. Now use the **UP ARROW** (↑) button or the down arrow (↓) button to move to the parameter number you wish to change.

To exit the Level II programming mode, simultaneously press and hold the **DOWN ARROW** (↓) and **UP ARROW** (↑) buttons for three seconds, or wait 30 seconds without pressing a button. The control starts alternating the display between Tank in Service, Flow Rate and Capacity.

Settings for all parameters can be written on the label provided with the control. The label has an adhesive backing so it can be attached to the inside rear cover of this manual for future service reference.

## Level II Programming

- Parameter P6 is used by the control to calculate the Refill Time. Press **SET** button and enter a new value. Refer to Table 2.2 for the correct value.
- Parameter P7 is used by the control to calculate the brine draw time. Press the **SET** button and enter a new value. Refer to Table 2.2 for the correct value. The control calculates the brine draw time using this value and the salt amount. The brine draw time is added to the Rinse Time (P10) to determine the total Brine Draw/Slow Rinse Time.
- This control does not use Parameter P8. No entry is needed for this parameter.
- Parameter P12 selects the units of measure. Be sure that this is set to the correct value before entering any data for Parameters P3, P4 or P5.
- Parameter P13 selects the clock display mode. If the 12-hour mode is selected, a PM indicator is used. If the 24-hour mode is selected, the PM indicator is not used.
- Parameter P15 has four allowable values. Values 0 or 1 will cause the control to wait for Parameter P2, time of day of regeneration, to begin the regeneration. Values 2 or 3 will cause the control to start the regeneration as soon as the capacity is exhausted.
- When Parameter P15 selects a smart reserve type, 0 or 2, Parameter P16 is used to calculate the initial seven average daily water usage values. The control multiplies the total capacity by the percentage entered for Parameter P16 and uses that value as the initial average daily usage for each day of the week until water usage establishes new averages, refer to Reserve Options, page 15.
- Parameter 17 must be programmed following the appropriate programming table. Improper regenerations will occur if P17 is set to any other number.
- Parameter P18 allows the installer to lock the Salt Amount and Capacity values so they cannot be changed. When Parameter 18 is set to 1, those two settings can only be viewed when the control is in the Level II mode. The settings will be skipped when the control is in the Level I mode. When Parameter 18 is set to zero, the Salt Amount and Capacity can be viewed and changed in either Level I or Level II.
- Parameter P19 selects the flow sensor that is to be used with the system. The factory preset value is 1 for a 1-inch turbine. The range is 1 - 4. 1 = Autotrol 1-inch turbine, 2 = Autotrol 2-inch turbine, 3 = user programmable K-factor, 4 = user programmable pulse equivalent. The K-factors or pulse equivalents for individual meters should be supplied by the respective meter manufacturer.
- Parameter P20 is programmed only if P19 = 3 or 4. P20 is where the factory supplied K-factor or pulse equivalent number is programmed.
- Parameter P21 allows the user to tell the control how long a signal must be present at the remote regeneration input for it to be valid. For example; a differential pressure switch may send false signals of short duration many times before a filter really does need to be backwashed. Programming P21 allows the control to start a backwash only when it is required and not respond to false signals.

- Parameter P22. Special codes are entered at the factory to program all of the pertinent P locations for specific controls; Metric for example. This parameter should never be changed by the end user.

## Electronic Time Clock Operation

Programming automatic regeneration frequency:

The Electronic Time Clock has two regeneration options: Interval Regeneration and Day of Week Regeneration.

To initiate an automatic regeneration one or both of the options must be chosen. The system may also be regenerated manually by pressing the Regeneration button for three seconds.

**Interval Regeneration** — The Electronic Time Clock may be programmed to regenerate in intervals of up to 30 days. This feature is Parameter P14 Calendar Override (see Table 2.4). Example: If 5 is programmed into P14 then the system will regenerate every five days at the time programmed into P2.

**Day of Week Regeneration** — The Electronic Time Clock may be programmed to regenerate on a specific day or on specific days of the week. The instructions for this option are found in Table 2.3 on page 15.

## Application

The Performa Cv 962 Softener and the Performa Cv 962F Filter may be operated as a single, dual, or triplex system.

### Dual and Triplex Softeners and Filters

The dual and triplex systems require a different cam than the cam that is used in the single unit systems. They also require an interconnecting lock out cable. This allows the unit that is in regeneration or backwash to signal the other units and prevents them from starting a regeneration or backwash until the first unit is finished. Dual and triplex units should be plumbed in parallel with each other. In a multi-unit system the backwash water is supplied by the other unit or units in the system. In a dual filter system consideration must be given that the unit in service is able to satisfy service requirements and be able to supply sufficient backwash water to the other filter while it is in the backwash cycle. There is a selection guide, Table 4.6, in Section 4.0 to assist in qualifying the choice of a dual or triplex system. This selection guide is based on media backwash requirements and tank diameter.

A parallel kit must be purchased for multi-unit operation. The kit numbers are:

- |                             |             |
|-----------------------------|-------------|
| • Dual Parallel Softener    | P/N 1035923 |
| • Triplex Parallel Softener | P/N 1035925 |
| • Dual Parallel Filter      | P/N 1035924 |
| • Triplex Parallel Filter   | P/N 1035926 |

Kits include parallel operation cams and the proper interconnect cable.

## Manual Start Regeneration

To force the control to perform a regeneration, press the **REGEN** button. This button is located on the front of the control. When you press the **REGEN** button, the control performs a full regeneration of the conditioner.

**If you press this button again more than one minute after regeneration begins, but before the regeneration is complete, a second regeneration will start when the first regeneration is finished.** The display will freeze and only show the Regen Time Remaining as an indication that the second regeneration will be performed. When the first regeneration is complete, the second one will begin and the display will alternate between Flow and Regen Time Remaining.

## Automatic Regeneration

There are three ways to have the control automatically start a regeneration: calendar override, having the control monitor the water usage, or programming day of the week regeneration.

### Calendar Override

This feature is set in Parameter P14. It can be set for one to 30 days. If it is set to zero, this feature is disabled. When this feature is active, the control keeps track of the number of days since the last regeneration and when that number equals the value set in P14, a regeneration is automatically started at the Time of Regeneration set in P2.

### Control Monitors the Water Usage

The control compares the water usage to the calculated volume capacity of the system. The control then uses the Capacity Parameter P5 divided by the Hardness Parameter P3 to calculate the volume capacity of the system. It also uses a reserve value to determine if a regeneration is necessary. If the water usage since the last regeneration is greater than the system capacity minus the reserve, a regeneration is needed.

---

## Programming Day of the Week Regeneration/ Backwash

Enter Day of the Week Regeneration/backwash programming by depressing the **LEFT ARROW** (←) button and the **DOWN ARROW** (↓) button simultaneously for 3 seconds. The days are shown as d1, d2, d3, etc., on the display. Select the days of the week regeneration/backwash should occur. To activate that day, change the 0 to a 1. The programming mode will be exited if no keys are pressed for 30 seconds. If this feature is used in conjunction with calendar override the calendar override timer will be reset at the end of this regeneration/backwash.

**Table 2.3 - Day of Week Regeneration/Backwash**

#	Description of Parameter	Set as required 0 = No - 1 = yes	Notes
d1	Sunday	As required	0 = no day of week regeneration 1 = backwash this day
d2	Monday	As required	0 = no day of week regeneration 1 = backwash this day
d3	Tuesday	As required	0 = no day of week regeneration 1 = backwash this day
d4	Wednesday	As required	0 = no day of week regeneration 1 = backwash this day
d5	Thursday	As required	0 = no day of week regeneration 1 = backwash this day
d6	Friday	As required	0 = no day of week regeneration 1 = backwash this day
d7	Saturday	As required	0 = no day of week regeneration 1 = backwash this day

### Reserve Options

There are two types of reserve options for this control: fixed reserve and smart reserve (historical water usage pattern). They are selected with Parameter P15.

#### Fixed Reserve

When fixed reserve is selected, the control multiplies the maximum system capacity by the percent value set in Parameter P16 and uses the result as a reserve.

#### Smart Reserve (water usage pattern)

The other reserve option allows the control to adjust the reserve based upon the historical water usage pattern of the system. The control keeps track of the water usage for each day of the week and uses that day's average usage multiplied by 1.2 as the reserve for that day. Every day at the Time of Regeneration, the control recalculates the day's average water usage. If less than 10% of a day's average water usage is used, the control will not change the day's average. If more than twice the day's average is used, the control uses the actual usage in the reserve calculation.

Since a new installation has no history of water usage, the control multiplies the percent of capacity value set in Parameter P16 by the total system capacity to

determine starting average for each day of the week. The factory set value for P16 is 30 which means that 30% of the total system capacity is used for the starting average for each day.

Program Parameter P15 is also used to select whether the control waits until the Time of Regeneration set in Parameter P2 to start a regeneration, or if the control should begin a regeneration immediately when the capacity remaining is less than the reserve.

## 2.3 Softener Programming Tables

**Table 2.4 - Level II Programming Performa Cv 962 Parallel Multi Tank or Single Tank Softener**

Parameter	Description	Range of Values	Minimum Increment	Recommended Program Value	Units of Measure	Notes
P6	Refill controller	2-200	1	<b>Selected from Table 2.2</b>		This number tells the controller the rate of refill based on the refill control installed. Refill dwell time is calculated to refill the proper amount of water into brine tank.
P7	Brine draw rate	2-200	1	<b>Selected from Table 2.2</b>		This number tells the controller the draw rate based on the injector size. The dwell time in the draw position is then calculated.
P9	Backwash time	4-60	1	<b>14*</b>	Minutes	*May be adjusted for application
P10	Slow Rinse time	7-125	1	<b>40*</b>	Minutes	*May be adjusted for application. This time does not include the calculated brine draw time.
P11	Fast Rinse time	2-60	1	<b>4*</b>	Minutes	*May be adjusted for application
P12	Units of measure	0-1	1	<b>0</b>		0 = US, 1 = Metric
P13	Clock mode	0-1	1	<b>0</b>		0 = 12 hour clock, 1 = 24 hour clock
P14	Interval Regeneration (Calendar override)	0-30	1	<b>0</b>	Days	0 = no calendar override
P15	Reserve Type	0-3	1	<b>0</b>		0 = Smart Reserve, 1 = Fixed Reserve, 2 = Smart Reserve with immediate regeneration, 3 = Fixed Reserve with immediate regeneration
P16	Initial average usage or fixed reserve	0-70	1	<b>30</b>		This number is used to establish the fixed reserve. It is also used to establish the initial Daily Average
P17	Operation type	0-7	1	<b>3</b>		3 = Single or Parallel Softener, 4 = Single or Parallel Filter
P18	Salt/Capacity Change Lock out	0-1	1	<b>0</b>		0 = none, 1 = Salt/Capacity change locked out
P19	Flow Sensor select	1-4	1	<b>1</b>		1 = 1.0" Autotrol, 2 = 2.0" Autotrol, 3 = User defined K-factor, 4 = User defined pulse equivalent
P20	K-factor or Pulse equivalent	0.00-255.00	.01			Number used for Meter K-factor or Pulse equivalent
P21	Remote Regeneration switch delay	0-254	1	<b>60</b>	Seconds	Time remote switch must be active to start a regeneration
P22	Factory Use Only - <u>DO NOT CHANGE</u>			<b>99</b>		

Go to Section 3.2 for detailed explanation of the programming parameters on this page.



**Table 2.5 - Programming Performa Cv 962TC Electronic Time Clock Softener**

Parameter	Description	Range of Values	Minimum Increment	Recommended Program Value	Units of Measure	Notes
P1	Day of Week and Time of Day	(1-7) 1:00-12:59 AM or PM Metric (1-7) 0:00-23:59	(1 day) 1 Minute	<b>Current Day and Time</b>	Hour Minute	Range depends on value selected for P13. For day of week SUN=1, MON=2, TUE=3, WED=4, THU=5, FRI=6, SAT=7,. THIS IS THE LEFT MOST DIGIT ON THE DISPLAY
P2	Time of day to start regeneration	1:00-12:59 AM or PM 00:00-23:59		<b>As required</b>	Hour Minute	Range depends on value selected for P13
P3	As recommended			<b>10</b>		
P4	Salt amount	.5-125.0 .2-50.0	.5 .2	<b>Selected from Table 2.2</b>	Pounds Kilograms	
P5	Program as Recommended			<b>10</b>		
P6	Refill controller	2-200	1	<b>Selected from Table 2.2</b>		This number tells the controller the rate of refill based on the refill control installed. Refill dwell time is calculated to refill the proper amount of water into brine tank.
P7	Brine draw rate	2-200	1	<b>Selected from Table 2.2</b>		This number tells the controller the draw rate based on the injector size. The swell time in the draw position is then calculated.
P9	Backwash time	4-60	1	<b>14*</b>	Minutes	*May be adjusted for application
P10	Slow Rinse time	7-125	1	<b>40*</b>	Minutes	*May be adjusted for application. This time does not include the calculated brine draw time.
P11	Fast Rinse time	2-60	1	<b>4*</b>	Minutes	*May be adjusted for application
P12	Units of measure	0-1	1	<b>0</b>		0 = US, 1 = Metric
P13	Clock mode	0-1	1	<b>0</b>		0 = 12 hour clock, 1 = 24 hour clock
P14	Interval Regeneration Calendar override	0-30	1	<b>0</b>	Days between regeneration	0 = no interval chosen - *May be adjusted for application.
P15	Does not apply for Timeclock operation			<b>0</b>		
P16	Does not apply for Timeclock operation			<b>30</b>		
P17	Operation type	3-4	1	<b>6</b>		6 = Single 962TC
P18	Salt Change Lock out	0-1	1	<b>0</b>		0 = none, 1 = Salt/Capacity change locked out
P19	Does not apply for Timeclock operation					
P20	Does not apply for Timeclock operation					
P21	Remote Regeneration Switch Delay	0-254	1	<b>60</b>	Seconds	Time remote switch must be active to start a regeneration
P22	Factory Use Only - <u>DO NOT CHANGE</u>			<b>99</b>		

Go to Section 3.2 for detailed explanation of the programming parameters on this page.

## 3.0 Performa Cv Filter Valve and Controls, 962F, 962FTC, 942F

### 3.1 Programming and Application

This section covers all aspects of programming the control.

**Table 3.1 - Programming Performa Cv 962F Three Cycle Filter**

Parameter	Description	Range of Values	Minimum Increment	Recommended Program Value	Units of Measure	Notes
P1	Day of week and time of day	(1-7) 1:00-12:59 AM or PM Metric (1-7) 0:00-23:59	(1 day) 1 Minute	<b>Current Day and Time</b>	Hour Minute	Range depends on value selected for P13. For day of week SUN=1, MON=2, TUE=3, WED=4, THU=5, FRI=6, SAT=7,. THIS IS THE LEFT MOST DIGIT ON THE DISPLAY
P2	Time of day to start backwash	1:00-12:59 AM or PM 00:00-23:59		<b>As required</b>	Hour Minute	Range depends on value selected for P13
P3	Program as recommended			<b>10</b> <b>100</b>	U.S. Metric	
P4	Program as recommended			<b>0.5</b>		
P5	Filter capacity			<b>As required</b>	U.S. Metric	Divide the volumetric capacity (gallons) of the filter by 100 and enter this number into P5. Divide the volumetric capacity (cubic meters) by 10 and enter this number into P5.
P6	Program as recommended			<b>200</b>		
P7	Program as recommended			<b>200</b>		
P9	Backwash time	7-60	1	<b>14*</b>	Minutes	*May be adjusted for application.
P10	Program as recommended			<b>8</b>		
P11	Fast Rinse time	9-60	1	<b>9*</b>	Minutes	*May be adjusted for application.
P12	Units of measure	0-1	1	<b>0</b>		0 = US, 1 = Metric
P13	Clock mode	0-1	1	<b>0</b>		0 = 12 hour clock, 1 = 24 hour clock
P14	Interval Regeneration	0-30	1	<b>0</b>	Days	0 = no interval chosen - *May be adjusted for application
P15	Reserve Type	0-3	1	<b>0</b>	For a detailed explanation go to "Explanation of Parameter Values" P2 on page 24.	0 = Smart Reserve, 1 = Fixed Reserve, 2 = Smart Reserve with Immediate Regeneration, 3 = Fixed Reserve with Immediate Regeneration.
P16	Fixed reserve percentage	0-70	1	<b>30</b>		This number is used to establish initial Daily Average.
P17	Operation type	0-7	1	<b>4</b>		4 = Filter Performa Cv
P18	Salt Change Lock out	0-1	1	<b>0</b>		0 = none, 1 = Salt/Capacity change locked out
P19	Flow Sensor Select	1-4	1	<b>1</b>		1 = 1" Autotrol Turbine, 3 = User Defined K-factor, 2 = 2" Autotrol Turbine, 4 = User Defined Pulse Equivalent
P20	K-factor or Pulse Equivalent	0.01-255.0	0.01	<b>0.01</b>		Number used for Meter K-factor or Pulse Equivalent.
P21	Remote Regeneration Switch Delay	0-254	1	<b>60</b>	Seconds	Time remote switch must be active to start a backwash
P22	Factory Use Only - <u>DO NOT CHANGE</u>			<b>99</b>		

Go to Section 2.2 for detailed explanation of the programming parameters on this page.

**Table 3.2 - Programming Performa Cv 962F Five Cycle Filter**

Parameter	Description	Range of Values	Minimum Increment	Recommended Program Value	Units of Measure	Notes
P1	Day of week and time of day	(1-7) 1:00-12:59 AM or PM Metric (1-7) 0:00-23:59	(1 day) 1 Minute	<b>Current Day and Time</b>	Hour Minute	Range depends on value selected for P13. For day of week SUN=1, MON=2, TUE=3, WED=4, THU=5, FRI=6, SAT=7,. THIS IS THE LEFT MOST DIGIT ON THE DISPLAY
P2	Time of day to start regeneration	1:00-12:59 AM or PM 00:00-23:59		<b>As required</b>	Hour Minute	Range depends on value selected for P13
P3	As recommended			<b>10 100</b>		
P4	Potassium Permanganate KMnO4	.5-125.0 .2-50.0	.5 .2	<b>As required</b>		A potassium permanganate feeder with a float must be used. Number programmed into P5 equals gallons of dissolved potassium permanganate, multiplied by 3.
P5	Filter capacity			<b>As required</b>	U.S. Metric	Divide the volumetric capacity (gallons) of the filter by 100 and enter this number into P5. Divide the volumetric capacity (cubic meters) by 10 and enter this number into P5.
P6	Refill controller	2-200	1	<b>Selected from Table 2.2</b>		This number tells the controller the rate of refill based on the refill control installed. Refill dwell time is calculated to refill the proper amount of water into the tank.
P7	Brine draw rate	2-200	1	<b>Selected from Table 2.2</b>		This number tells the controller the draw rate based on the injector size. The dwell time in the draw position is then calculated.
P9	Backwash time	4-60	1	<b>20*</b>	Minutes	*May be adjusted for application.
P10	Slow rinse time	7-125	1	<b>50*</b>	Minutes	*May be adjusted for application. This time does not include the calculated brine draw time.
P11	Fast Rinse time	2-60	1	<b>8*</b>	Minutes	*May be adjusted for application.
P12	Units of measure	0-1	1	<b>0</b>		0 = US, 1 = Metric
P13	Clock mode	0-1	1	<b>0</b>		0 = 12 hour clock, 1 = 24 hour clock
P14	Interval Regeneration (Calendar override)	0-30	1	<b>0</b>	Days	0 = no interval selected
P15	Reserve Type	0-3	1	<b>0</b>		0 = Smart Reserve, 1 = Fixed Reserve, 2 = Smart Reserve with Immediate Regeneration, 3 = Fixed Reserve with Immediate Regeneration.
P16	Fixed reserve percentage	0-70	1	<b>30</b>		This number is used to establish the fixed reserve. It is also used to establish the initial Daily Average.
P17	Operation type	0-7	1	<b>3</b>		3 = Single or Parallel Conditioner
P18	Salt/Capacity Change Lock out	0-1	1	<b>0</b>		0 = none, 1 = Salt/Capacity change locked out
P19	Flow Sensor Select	1-4	1	<b>1</b>		1 = 1" Autotrol Turbine, 3 = User Defined K-factor, 2 = 2" Autotrol Turbine, 4 = User Defined Pulse Equivalent
P20	K-factor or Pulse Equivalent	0.00-255.00	.01			Number used for Meter K-factor or Pulse Equivalent.
P21	Remote Regeneration Switch Delay	0-254	1	<b>60</b>	Seconds	Time remote switch must be active to start a backwash
P22	Factory Use Only - <u>DO NOT CHANGE</u>			<b>99</b>		

Go to Section 2.2 for detailed explanation of the programming parameters on this page.

**Table 3.3 - Programming Performa Cv 962 TC Electronic Time Clock Filter**

Parameter	Description	Range of Values	Minimum Increment	Recommended Program Value	Units of Measure	Notes
P1	Day of week and time of day	(1-7) 1:00-12:59 AM or PM Metric (1-7) 0:00-23:59	(1 day) 1 Minute	<b>Current Day and Time</b>	Hour Minute	Range depends on value selected for P13. For day of week SUN=1, MON=2, TUE=3, WED=4, THU=5, FRI=6, SAT=7,. THIS IS THE LEFT MOST DIGIT ON THE DISPLAY
P2	Time of day to start backwash	1:00-12:59 AM or PM 00:00-23:59		<b>As required</b>	Hour Minute	Range depends on value selected for P13
P3	Program as recommended			<b>10 100</b>	U.S. Metric	
P4	Program as recommended			<b>0.5</b>		
P5	Program as recommended			<b>As required</b>	U.S. Metric	
P6	Program as recommended	2-200	1	<b>200</b>		
P7	Program as recommended	2-200	1	<b>200</b>		
P9	Backwash time	7-60	1	<b>14*</b>	Minutes	*May be adjusted for application.
P10	Program as recommended			<b>7</b>	Minutes	
P11	Fast Rinse time	9-60	1	<b>9*</b>	Minutes	*May be adjusted for application.
P12	Units of measure	0-1	1	<b>0</b>		0 = US, 1 = Metric
P13	Clock mode	0-1	1	<b>0</b>		0 = 12 hour clock, 1 = 24 hour clock
P14	Interval Regeneration	0-30	1	<b>0</b>	Days	0 = no interval selected. *May be adjusted for application.
P15	Does not apply for Time Clock operation					
P16	Does not apply for Time Clock operation					
P17	Operation type	0-7	1	<b>7</b>		7 = Single 962FTC
P18	Salt/Capacity Change Lock out	0-1	1	<b>0</b>		0 = none, 1 = Salt/Capacity change locked out
P19	Does not apply for Time Clock operation					
P20	Does not apply for Time Clock operation					
P21	Remote Regeneration Switch Delay	0-254	1	<b>60</b>	Seconds	Time remote switch must be active to start a backwash
P22	Factory Use Only - <u>DO NOT CHANGE</u>			<b>99</b>		

Go to Section 2.2 for detailed explanation of the programming parameters on this page.

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## Electronic Time Clock Operation

To initiate an automatic backwash one or both of the following options must be chosen. The system may be backwashed manually by pressing the Backwash button for three seconds.

Programming automatic regeneration frequency:

The Electronic Time Clock has two regeneration options: Interval Regeneration and Day of Week Backwash.

**Interval Backwash** — The Electronic Time Clock may be programmed to regenerate at intervals up to 30 days. This feature is also known as Calendar Override. It is located at P14. Example: If 5 is programmed into P14 then the system will backwash every five days at the time programmed into P2.

**Day of Week Backwash** — The Electronic Time Clock may be programmed to backwash on a specific day or specific days of the week. The instruction for this option is found in Table 2.3 on page 17.

## Application

The Performa Cv 962 Softener and the Performa Cv 962F Filter may be operated as a single, dual, or triplex system.

### Dual and Triplex Softeners and Filters

The dual and triplex systems require a different cam than the cam that is used in the single unit systems. They also require an interconnecting lock out cable. This allows the unit that is in regeneration or backwash to signal the other units and prevents them from starting a regeneration or backwash until the first unit is finished. Dual and triplex units should be plumbed in parallel with each other. In a multi-unit system the backwash water is supplied by the other unit or units in the system. In a dual filter system consideration must be given that the unit in service is able to satisfy service requirements and be able to supply sufficient backwash water to the other filter while it is in the backwash cycle. There is a selection guide, Table 4.6, in Section 4.0 to assist in qualifying the choice of a dual or triplex system. This selection guide is based on media backwash requirements and tank diameter.

A parallel kit must be purchased for multi-unit operation. The kit numbers are:

- |                             |             |
|-----------------------------|-------------|
| • Dual Parallel Softener    | P/N 1035923 |
| • Triplex Parallel Softener | P/N 1035925 |
| • Dual Parallel Filter      | P/N 1035924 |
| • Triplex Parallel Softener | P/N 1035926 |

Kits include parallel operation cams and the proper interconnect cable.

## 3.2 Mechanical

### Series 942F Mechanical Control

The Series 942F mechanical control provides mechanical timeclock function for filter applications.

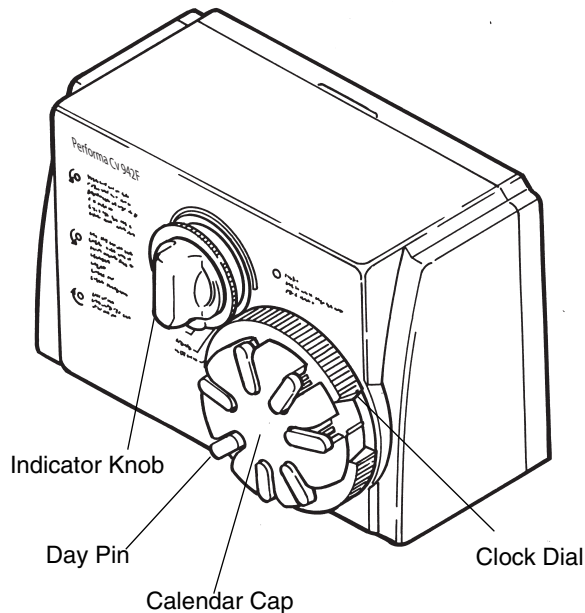


Figure 3.1

### 3.2.1 Settings

Setting the Time of Day, the Days of Backwash and performing manual backwashing with the 942F controls.

#### Setting the Time of Day

Rotate the Clock Dial **clockwise** until the pointer indicates the correct time of day. With the time of day set, the conditioner will backwash at approximately 2:00 a.m. If it is desired to have the unit backwash at an earlier or later time, simply offset the current time of day accordingly. For example, to have the unit backwash at 4:00 a.m., set the Clock Dial 2 hours earlier than the actual current time of day.

**Note: Do not rotate the Calendar Cap by hand.** The Clock Dial indexes the Calendar Cap daily. To manually index the Calendar Cap, rotate the Clock Dial **clockwise** one complete turn for every day to be indexed. Day pins should be in the outward position during Clock Dial rotation to prevent an undesired backwash. Reset day pins when completed.

### Setting the Days of Backwash

Setting the days that the conditioner will backwash is accomplished in two simple steps:

1. Pull all of the day pins outward.
2. Push in the day pin(s) for the day(s) on which a backwash is desired.

**NOTE:** The NEXT DAY pin is noted on the control face. Pushing this pin will insure a backwash the next day at approximately 2:00 a.m. since the Calendar Cap progresses in a clockwise direction, pushing the day pin immediately following the NEXT DAY pin counterclockwise will insure a backwash occurs the following day at approximately 2:00 a.m. This progression is noted on the control face as "FUTURE DAYS".

### Manual Backwash

Excessive water usage or other service related issues may create the need to manually backwash the filter. This function is performed by rotating the Indicator Knob **COUNTERCLOCKWISE** to the "START" position. Once in this position, the filter will begin a backwash within a few minutes. The normal schedule, established with the pushed in day pins, will not be disrupted by a manual backwash.

### 24 Hour Clock

The Performa Cv Series 942F control utilizes a 24 hour clock dial. This is typically referred to as "Military Time". The hours of the day between 12:00 a.m. (midnight) and 12:00 p.m. (noon) are designated on the clock dial by the numbers 1 through 12, with 1 being 1:00 a.m. The hours of the day between 12:00 p.m. (noon) and 12:00 a.m. (midnight) are designated on the clock dial by the numbers 13 through 24, with 13 being 1:00 p.m. Be sure to set the correct time of day accordingly.

---

### Adjusting the Backwash Setting

The Backwash Dial (Figure 3.2) controls the backwash time. With the Indicator Knob in the BACKWASH COMPLETE position, rotate the Backwash Dial counterclockwise at least one full turn to cancel out the current setting. A light clicking sound will be replaced by a heavier clicking sound when the previous setting is cancelled. Once the heavier clicking is heard, the new setting may be set by rotating the Backwash Dial to the desired setting. The numbers on the Backwash Dial represent "MINUTES" of backwash time.

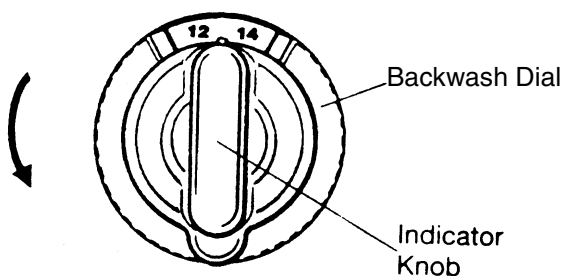


Figure 3.2 Backwash Complete

**Table 3.4 - Cycle Times for 942F Control**

Cycle	Time (Minutes)
Backwash	8 - 30
Purge	9

### 3.3 Explanation of Parameter Values for the 962 Single and Parallel Tank Controls

This section contains a detailed explanation of the programming parameters in the 962 electronic control.

Number	Description of Program Values	Explanation
P1 *	Time of Day	The day of the week is displayed with the time of day in the far left digit. It is programmed at P1 the same as the time of day. The day of week will automatically increment at midnight. This will allow correlation to the daily usage history stored in L7 through L13 to days of the week. Customer should use day 1 = Sunday through day 7 = Saturday. Then L7 will hold the usage history for Sunday through L13 holding the usage history for Saturday. The daily averages stored in the L-values will still be updated at the time of regeneration, not midnight. This is required to keep an accurate record for reserve capacity needed at the time of regeneration. Customers should understand that the L-value displayed for the average water usage for Sunday "day one" will be the average water usage for Sunday at 2:00 a.m. to Monday at 2:00 a.m., assuming the time of regeneration is set for 2:00 a.m. Customers can reduce this two hour shift by setting the time of regeneration to 12:01 a.m.
P2 *	Time of Regeneration	<p>If P15 is set at 0 (smart reserve), the unit will check at the P2 time to see if the smart reserve capacity has been reached. If it has, the unit WILL regenerate at the specified P2 time. If the capacity display reaches zero gallons (m<sup>3</sup>) at any time during the day, the unit will NOT regenerate until the specified P2 time is reached.</p> <p>If P15 is set at 1 (fixed reserve), the unit will check at the P2 time to see if the fixed reserve capacity (P16) has been reached. If it has, the unit WILL regenerate at the specified P2 time. If the capacity display reaches zero gallons (m<sup>3</sup>) at any time during the day, the unit will NOT regenerate until the specified P2 time is reached.</p> <p>If P15 is set at 2 (smart reserve with immediate regen), the unit will check at the P2 time to see if the smart capacity has been reached. If it has, the unit will regenerate at the specified P2 time. If the capacity display reaches zero gallons (m<sup>3</sup>) at any time during the day, the unit WILL regenerate immediately. It will ALSO continue checking at the specified P2 time to see if the smart reserve capacity has been reached, initiating a regeneration at the P2 time if it has.</p> <p>If P15 is set at 3 (fixed reserve with immediate regen), the unit will check at the P2 time to see if the fixed reserve capacity has been reached. If it has, the unit will regenerate at the specified P2 time. If the capacity display reaches zero gallons (m<sup>3</sup>) at any time during the day, the unit WILL regenerate immediately. It will ALSO continue checking at the specified P2 time to see if the fixed reserve capacity has been reached, initiating a regeneration at the P2 time if it has. If the fixed reserve is set to zero, the unit will ONLY regenerate when the capacity display reaches zero.</p> <p>If calendar override is used (P14), the unit will regenerate every 1 to 30 days at the specified P2 time.</p> <p><b>Fixed Reserve:</b> Fixed percentage of capacity defined by user (gallons)(m<sup>3</sup>).</p> <p><b>Smart Reserve:</b> 120% of the daily average (gallons) (m<sup>3</sup>) calculated from historical values stored in NOVRAM.</p>
P3 **	Hardness of water	If the 962 controller is programmed at P12 to use U.S. units, enter hardness in grains per gallon (gpg). If the 962 controller is programmed at P12 to use metric units, enter hardness in parts per million (ppm).



Number	Description of Program Values	Explanation
P4 ** page 12	Salt amount	Enter your TOTAL salt amount per regeneration. For example, salting at 10 lb (4.5 kg) per cubic foot on a unit with 3 cubic feet of resin, enter 30. $(10 \text{ lb/ft}^3) \times (3 \text{ ft}^3) = 30 \text{ lb. salt. } [(4.5 \text{ kg/ ft}^3) \times (3 \text{ ft}^3) = 13.6 \text{ kg salt}]$ .
P5 page 12	Capacity of unit	Enter the capacity of the unit here, in kilograins (kilograms). For example, a 3 ft <sup>3</sup> unit with a resin capacity of 25,000 grains (1620 grams) per ft <sup>3</sup> , enter 75 here. $(25,000 \text{ grains/ ft}^3) \times (3 \text{ ft}^3) = 75,000 \text{ grains} = 75 \text{ kilograins. } [(1620 \text{ grams/ ft}^3) \times (3 \text{ ft}^3) = 4860 \text{ grams} = 4.86 \text{ kilograms}]$ . Note: 15 lb/cu ft salting yields 30,000 grains/cu ft resin 10 lb/cu ft salting yields 25, 000 grains/cu ft resin 6 lb/cu ft salting yields 20,000 grains/cu ft resin Reduced salting yields a reduced capacity 1 kilograin (1000 grains) = 0.0648 kilograms (64.8 grams)
P6 page 12	Refill control	Enter value from Table 2.1 - Suggested Settings on page 12 of manual. This value is the refill flow rate times 100, rounded to the next whole number. For example, on a 16-inch tank, the refill control has a flow rate of 1.3 gpm. Enter 130 $(1.3 \text{ gpm} \times 100 = 130)$ .
P7 page 12	Brine draw rate	Enter value from Table 2.1 - Suggested Settings on page 12 of manual. This is the injector draw rate times 100, rounded to the next whole number. For example, on a 16-inch tank, the injector has a draw rate of 0.8 gpm. Enter 80 $(0.8 \text{ gpm} \times 100 = 80)$ .
P8	Not used	P8 is reserved for future use.
P9	Backwash time	Self explanatory. Generally, 5 to 15 minutes or until water runs clear or specific water conservation needs are met.
P10	Slow rinse	Time, in minutes, to achieve adequate slow rinse volume for resin type used. Resin manufacturers recommend one to two and one half bed volumes of slow rinse water. The required amount of time is calculated using the injector performance curves provided in Section 4.0 of this manual.  For example, assuming 4 cubic feet of resin and two bed volumes of slow rinse water for a 16 x 65, 50 psi inlet pressure, program 43 minutes in Parameter P10. $(4 \text{ cubic feet}) \times (7.5 \text{ gallons/cubic foot}) = 60 \text{ gallons of slow rinse water. A "Q" injector is recommended for a 16-inch tank. From the "Q" injector performance chart the nominal slow rinse rate is 1.4 gpm. } 60 \text{ gallons divided by 1.4 gallons per minute equals 42.8 minutes. Round up to 43 minutes and enter in P10.}$
P11	Fast rinse	Time, in minutes, to achieve adequate fast rinse volume for resin type used. For example, for standard softening resin (Ionac C-249), fast rinse at 30 gallons (0.11 m <sup>3</sup> ) per cubic foot of resin. A unit with 3 ft <sup>3</sup> of resin will require 90 gallons (0.34 m <sup>3</sup> ) of water to obtain the resin manufacturer's recommended fast rinse. $(30 \text{ gal/ ft}^3 \times 3 \text{ ft}^3) = 90 \text{ gallons. } (0.11 \text{ m}^3/\text{ft}^3 \times 3 \text{ ft}^3 = 0.34 \text{ m}^3)$ . The fast rinse flow rate is controlled by the drain line flow control. For this example, assume a 5 gpm (1.14 m <sup>3</sup> /hr) drain line flow control. Enter 18 minutes in P10. $(90 \text{ gallons}/5 \text{ gpm}) = 18 \text{ minutes } (0.34 \text{ m}^3/1.14 \text{ m}^3/\text{hr} = 0.3 \text{ hr}/ \times 60 \text{ min} = 18 \text{ minutes})$ .
P12	Units of measure	Self explanatory. Enter 0 for U.S., enter 1 for metric.
P13	Clock mode	Self explanatory. Enter 0 for 12-hour clock, enter 1 for 24-hour clock.
P14	Calendar override	0 = No calendar override. 1 - 30 = Maximum number of days between regeneration/backwash.
P15	Reserve type  Immediate or delay regeneration	See P2. Not used in Alternating mode.

Number	Description of Program Values	Explanation
P16 ***	Fixed Reserve capacity	If P15 is set at 1 or 3, enter the fixed reserve capacity (in gallons) (m <sup>3</sup> ) that the unit will look for as explained in sections P2 and P15 above. Not used in Alternating mode.
P17	Operation type	Self explanatory. 3 = Single or parallel Softener or Tank; 4 = Single or Parallel Filter.
P18	Salt/capacity lockout	Allows for the lock out of P4 and P5 so that NO unauthorized changes to the programmed values can be made.
P19	Flow Sensor Select	This parameter is used to select the flow sensor that is to be used with the system. The factory-preset value is 1 for a 1-inch turbine. The range is 1 - 4. 1 = Autotrol 1-inch turbine, 2 = Autotrol 2-inch turbine, 3 = user programmable K-factor, 4 = user programmable pulse equivalent. The respective meter manufacturer should supply the K-factors or pulse equivalents for individual meters.
P20	K-factor or pulse equivalent	The range is 000.01 to 255.00 in 0.01 steps. How this number is used is defined by the values stored in P12 (units of measure) and P19 (flow sensor select). P12 is used to define gallons or liters (0 = gallons, 1 = liters). P19 is used to define K-factor or pulse equivalent (3 = K-factor, 4 = pulse equivalent). K-factor is defined as pulses per gallon or pulses per liter. Signet and Sea-Flow are two flow sensor manufacturers that publish a K-factor. The control can now use any flow sensor as long as the programmed K-factor is correct. The pulse equivalent is defined as gallons or liters per pulse. The control will register 5 gallons of flow for every pulse if P12 = 0, P19 = 4 and P20 = 5.00. Badger Meter is one manufacturer that uses a pulse equivalent. The control will not show flow rate if P19 = 4 (pulse equivalent). This is because pulses are accumulated over 10 seconds and flow rate is displayed in gallons per minute. The control will alternate between time of day and capacity remaining or regeneration time remaining during normal operation.
P21	Remote regeneration/backwash switch delay	This parameter is used to program the length of signal time required to initiate a regeneration/backwash using a differential pressure switch or remote start button/contact. The range is 1 to 254 seconds in 1-second steps. The default is 60 seconds. A counter starts when there is a closed dry contact (no voltage) to this input. A regeneration/backwash will start when the contacts remain closed for the programmed time. The counter will reset to zero when the contacts open for at least 0.02 seconds. The remote regeneration input cannot be used to perform a double manual regeneration. The remote regeneration input is ignored during a regeneration/backwash.
P22	Factory use only	<b>DO NOT CHANGE</b>

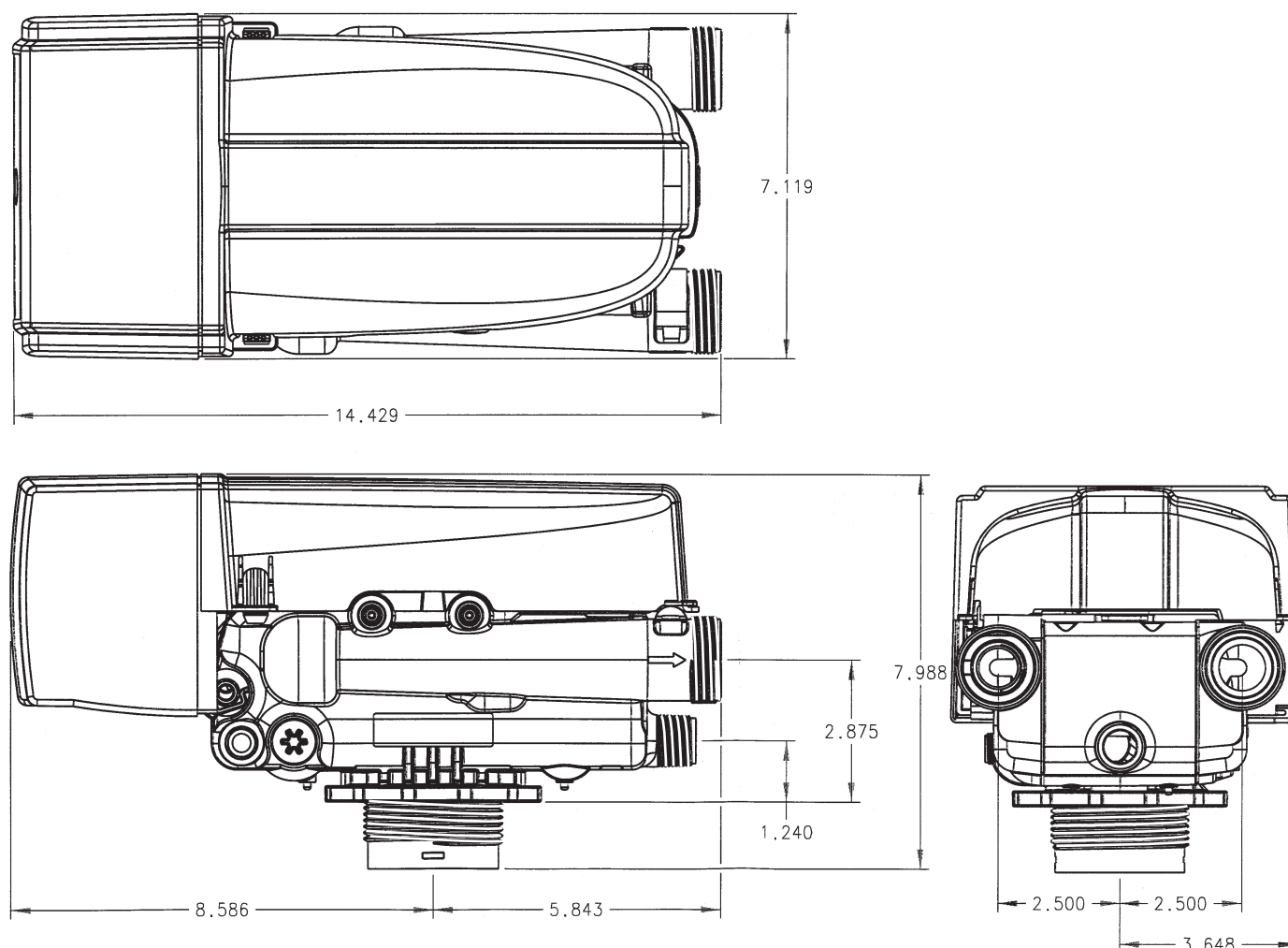
\* The 962 controller functions in either a 12-hour or 24-hour clock mode. Programming P13 (clock mode) before P1 or P2 will eliminate any confusion when setting these parameters.

\*\* The 962 controller functions in either U.S. or metric units. Programming P12 (units of measure) before P3 or P4 will eliminate any confusion when setting these parameters.

\*\*\* The calculated gallon amount loaded into the daily registers (L7 through L13) at START-UP, uses this percentage of capacity. Example: 90,000 grains in P5 ÷ 10 grains in P3, 90,000 / 10 = 9,000 gallon capacity, 9,000 x .3 (30% in P16) = 2700 gallons, which is loaded into L7 through L13, the daily averages. For this example, the smart reserve at START-UP, would be 2700 gallon x 1.2 (120% of the daily average) = 3240 gallon. This daily average will change as actual water usage information is gathered.

## 4.0 Performa Cv Performance Charts and Graphs

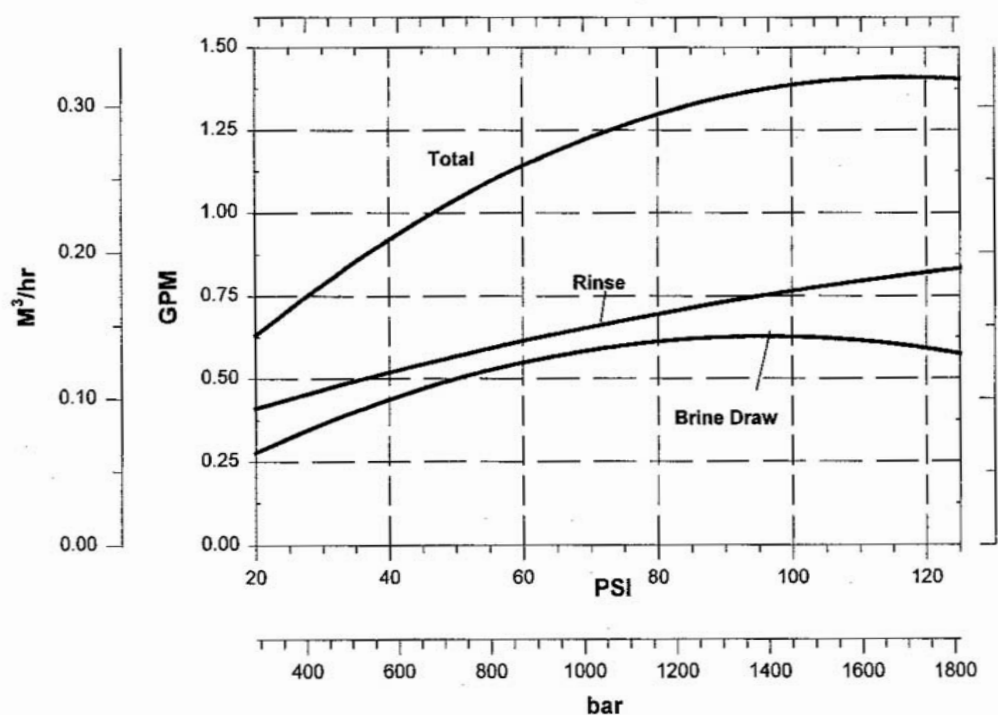
### 4.1 General Specification



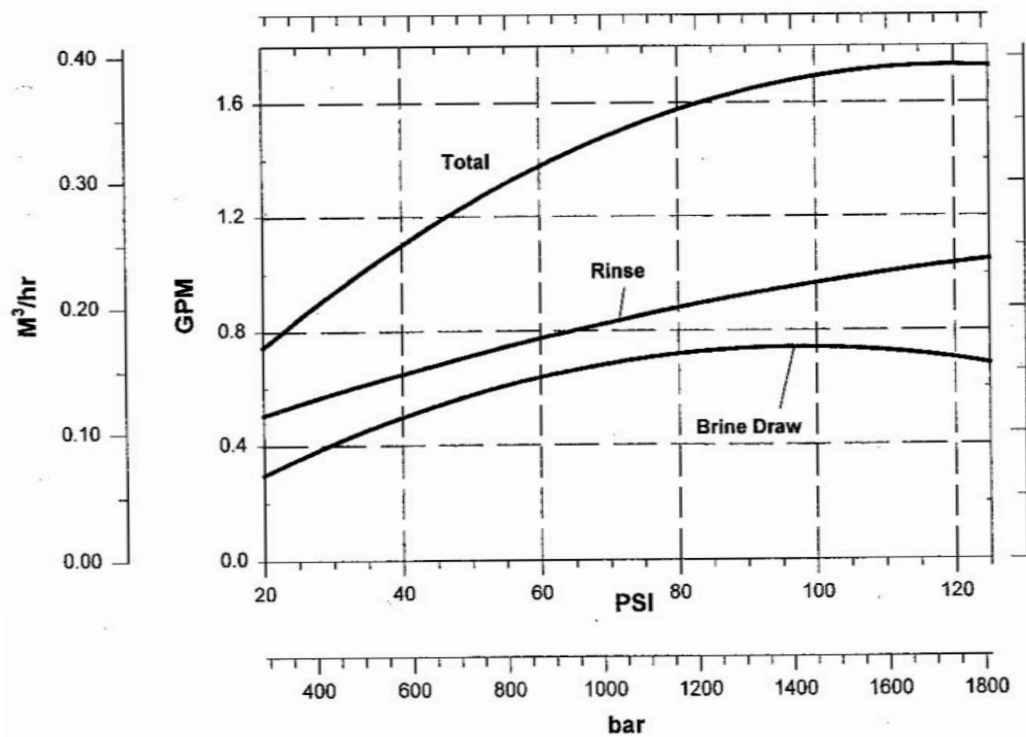
Hydrostatic Test Pressure	300 psi (20.69 bar)
Working Pressure	20-120 psi (1.38 - 8.27 bar)
Standard Electrical Rating	962: series wall transformer 12V 60 Hz, 12V 50 Hz 942F: 7 day or 12 day/24 hour 50 Hz 12 V transformer, 60 Hz 120 Vac or 12 V transformer
Electrical Cord (standard rating)	60-inch (1.5-m) 3-wire with plug
Pressure Tank Thread	2-1/2-inch—8 male
Riser Pipe Diameter Required	1.050-inch OD (26.7-mm)
Riser Pipe Length	1/2 inch $\pm$ 1/2 inch (13 mm $\pm$ 13 mm) higher than the top of tank
Standard Connection	1-inch (25.4-mm) copper tube adapters
Optional Connections	1-1/4-inch, 3/4-inch, 22-mm, and 28-mm copper tube adapters 3/4-inch BSPT, 1-inch BSPT, 1-inch NPT brass pipe adapters 3/4-inch, 1-inch, 1-1/4-inch, 25-mm CPVC tube adapters
Brine Line Connection	3/8-inch NPT male
Drain Line Connection	3/4-inch NPT male
Optional Bypass Valve	Rotating handles, full 1-inch porting, reinforced Noryl
Control Module, Tank Adapter	Reinforced Noryl
Rubber Goods	Compounded for cold water service
Program Clock (Timer)	942F: Available in 7- to 12-day English, German, French, Italian, Spanish, Japanese 962, 962F, 962TC, 962FTC: Available in English, German, French, Italian, Spanish, Japanese
Brine Refill Control	.074 and 1.3 GPM
Internal Backwash Controllers	5, 7, 10, 12, 15, 20 GPM. Beyond 20 GPM must be outside sourced.

## 4.2 Injector Curves

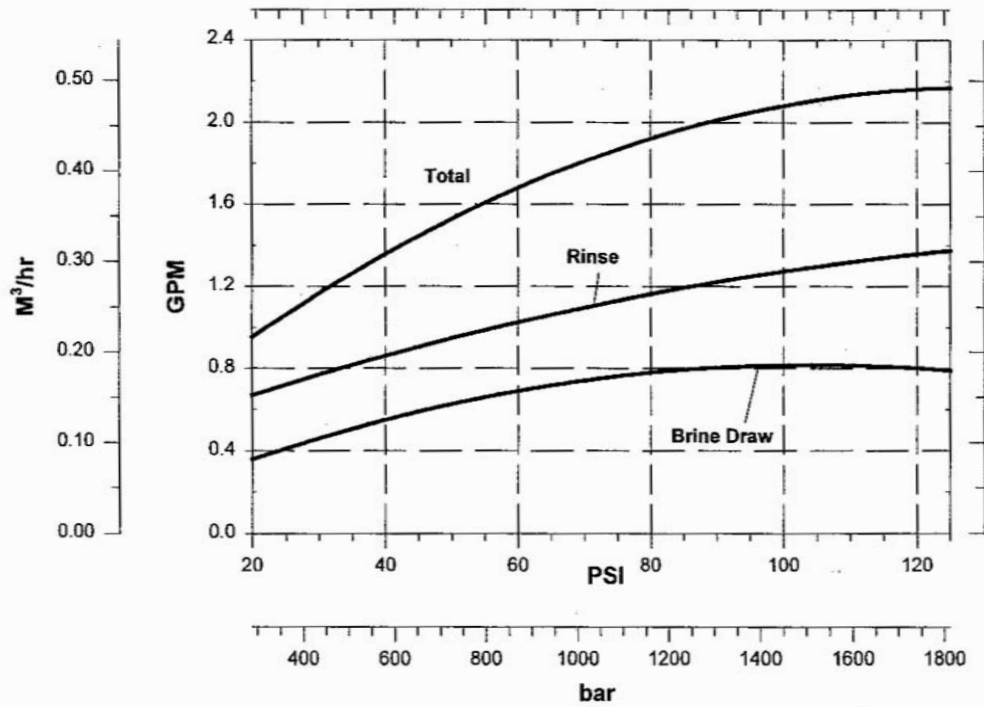
Injector "L" in a Performa Cv Valve



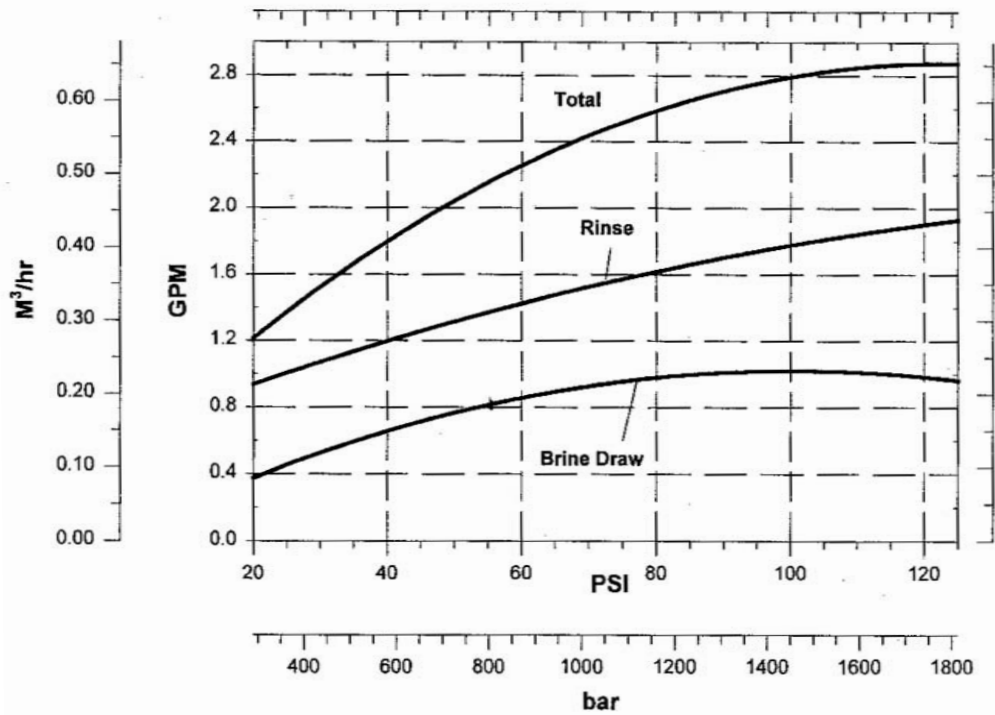
Injector "M" in a Performa Cv Valve



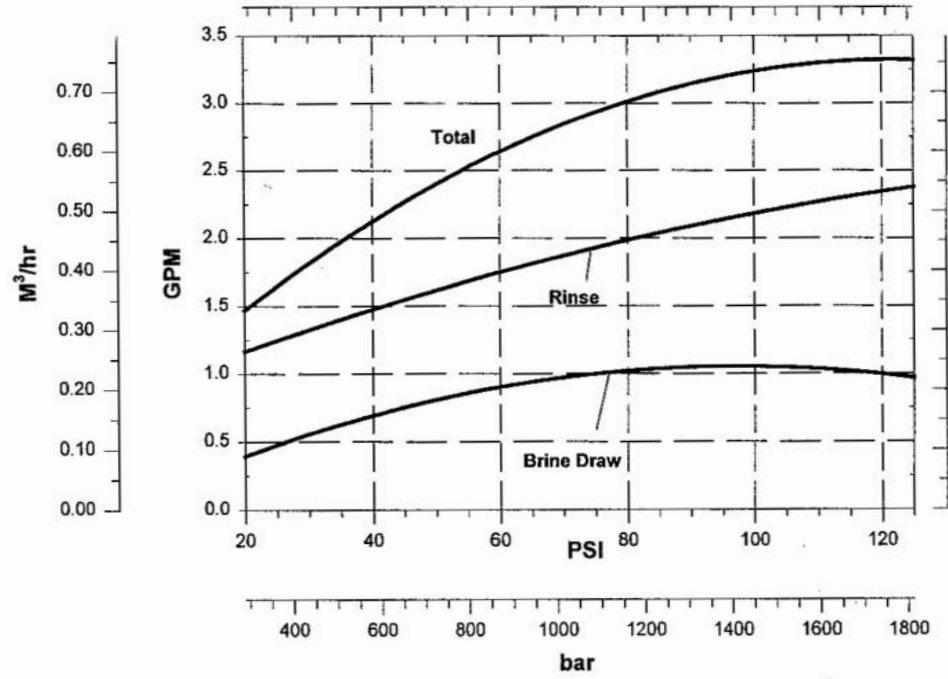
### Injector "N" in a Performa Cv Valve



### Injector "Q" in a Performa Cv Valve



### Injector "R" in a Performa Cv Valve



## 4.3 Performa Cv Softener Performance Data

**Table 4.1 - Performa Cv Injector Performance Chart**

Injectors L - R Flow Rate Charts (gpm)										
PSI	L		M		N		Q		R	
	Draw	Rinse	Draw	Rinse	Draw	Rinse	Draw	Rinse	Draw	Rinse
20	0.26	0.4	0.3	0.5	0.4	0.65	0.4	0.9	0.45	1.2
30	0.3	0.45	0.4	0.55	0.45	0.75	0.5	0.95	0.5	1.3
60	0.5	0.6	0.6	0.8	0.75	1	0.82	1.4	0.9	1.75
80	0.6	0.65	0.7	0.85	0.8	1.1	0.9	1.6	1	2
100	0.6	0.76	0.7	0.9	0.8	1.6	0.95	1.8	1.1	2.2
Injectors L - R Flow Rate Charts (Lpm)										
Bar	L		M		N		Q		R	
	Draw	Rinse	Draw	Rinse	Draw	Rinse	Draw	Rinse	Draw	Rinse
1.4	0.98	1.5	1.1	1.9	1.5	2.5	1.5	3.4	1.7	4.5
2.1	1.1	1.7	1.5	2.1	1.7	2.8	1.9	3.6	1.9	4.9
4.2	1.9	2.3	2.3	6	2.8	3.8	3.1	5.3	3.4	6.6
5.6	2.3	2.5	2.6	3.2	3	4.2	3.4	6	3.8	7.6
7	2.3	2.9	2.6	3.4	3	4.9	3.6	6.8	4.2	8.3

**Table 4.2 - Service and Backwash Flow Performance Data**

Flow vs Pressure Drop (gpm)			Flow vs Pressure Drop (Lpm)		
PSI	Service (Cv 6.5)	Backwash (Cv 4.0)	Bar	Service (Cv 6.5)	Backwash Cv 4.0)
5	15	9	0.35	56	34
10	20	13	0.7	76	49
15	25	16	1	95	61
20	29	18	1.4	109	68
25	32	20	1.7	121	76
30	35	22	2.1	132	83

**Table 4.3 - Recommended Drain Flow Controls (Backwash Anion and Cation Resin @ 55°F (12.7°C) Water Temperature**

Tank Diameter Inches (mm)	Bed Area sq. ft.	Anion Resin @ 3 gpm/sq ft (m <sup>3</sup> h/sq ft)	Cation Resin @ 5 gpm/sq ft (m <sup>3</sup> h/sq ft)
14 (35.6)	1.02	3 (.7)	5 (1.1)
16 (40.6)	1.38	4 (.9)	7 (1.5)
18 (45.7)	1.76	5 (1.1)	8 (1.8)
21 (53.3)	2.4	7 (1.5)	12 (2.7)

**Table 4.4 - Performa Filter**

Pressure Loss vs Flow (gpm)		
PSI	Service (Cv 6.5)	Backwash (Cv 5.0)
5	15	11
10	20	16
15	25	19
20	29	22
25	32	25
30	35	27
Pressure Loss vs Flow (Lpm)		
Bar	Service (Kv 5.6)	Backwash (Kv 5.8)
0.35	56	42
0.7	76	61
1	95	72
1.4	109	83
1.7	121	95
2.1	132	102

**Table 4.5 - Typical Backwash Flow Requirements for Various Filter Medias (based on 55°F (12.7°C) water temperature)**

		GAC/CARBON FILTER-AG, CALCITE			
		GREENSAND			
			BIRM		
				SAND, MULTI-MEDIA	
Tank Dia. inches (mm)	Bed Area sq. ft.	8 gpm/sq ft (Lpm/sq ft)	10 gpm/sq ft (Lpm/sq ft)	12 gpm/sq ft (Lpm/sq ft)	15 gpm/sq ft (Lpm/sq ft)
14 (35.6)	1.02	8 (30)	10 (38)	12 (45)	15 (57)
16 (40.6)	1.38	11 (42)	13 (49)	16 (61)	20 (76)
18 (45.7)	1.76	14 (53)	17 (64)	21 (79)	*26 (98)
21 (53.3)	2.4	19 (72)	24 (91)	*29 (98)	
24 (60.9)	3.14	25 (95)			

\*May exceed 25 psi or 1.72 bar pressure drop.



**Table 4.6 - Performa Cv Filter Sizing Selection Guide for Dual Unit Filters.**

Typical backwash flow requirements for various filter medias (based on 55°F (12.7°C) water temperature.					
		GAC/CARBON FILTER-AG, CALCITE			
		GREENSAND			
			BIRM		
				SAND, MULTI-MEDIA	
Tank Dia. inches (mm)	Bed Area sq. ft.	8 gpm/sq ft (Lpm/sq ft)	10 gpm/sq ft (Lpm/sq ft)	12 gpm/sq ft (Lpm/sq ft)	15 gpm/sq ft (Lpm/sq ft)
14 (35.6)	1.02	8 (30)	10 (38)	12 (45)	NR
16 (40.6)	1.38	11 (42)	13 (49)	NR	NR
18 (45.7)	1.76	*14 (53)	NR	NR	NR
21 (53.3)	2.4	NR	NR	NR	NR

\* May exceed 25 psi or 1.72 bar pressure drop during backwash of second unit.

NR = Not Recommended. A flow control on the service outlet of each valve may be required to insure proper backwash volume to backwashing unit.

## 5.0 Performa Cv Service and Troubleshooting

### 5.1 Historical Data

#### Level III Memory Locations

To assist in troubleshooting the Water Conditioning System, the contents of the controller memory can be examined to determine the status of the control and the history of water usage. To view the controller's memory locations "L1" to "L15" described in Table 5.1, the location viewing mode must be selected. This mode

can be selected by simultaneously pressing the **LEFT ARROW** (←) and the **UP ARROW** (↑) buttons. The control will then show "L1" on the display. Locations can be stepped through in the same method as described for Level II programming. However, the [SET] button is inactive except for L4. **If [SET] is pressed when L4 is displayed, Peak Flow is reset to zero.** If [SET] is pressed when any other location is displayed, the control will beep.

**Table 5.1 - Level III Historical Data**

Location	Range	Description
L1	1 - 7	Day
L2	0 - 255	Days since last regeneration
L3	1:00-12:59 AM/PM 0:00-23:59	Time of day that peak flow occurred
L4	0-200 (0-50.0)	Peak Flow in gallons per minute (m <sup>3</sup> /hr) since location reset
L5	0-655360(0-6553.6)	Water used today in gallons (m <sup>3</sup> ) since time of regeneration
L6	0-655360(0-6553.6)	Water used since last regeneration in gallons (m <sup>3</sup> )
L7	0-655360(0-6553.6)	Average water usage for Day 1 in gallons (m <sup>3</sup> )
L8	0-655360(0-6553.6)	Average water usage for Day 2 in gallons (m <sup>3</sup> )
L9	0-655360(0-6553.6)	Average water usage for Day 3 in gallons (m <sup>3</sup> )
L10	0-655360(0-6553.6)	Average water usage for Day 4 in gallons (m <sup>3</sup> )
L11	0-655360(0-6553.6)	Average water usage for Day 5 in gallons (m <sup>3</sup> )
L12	0-655360(0-6553.6)	Average water usage for Day 6 in gallons (m <sup>3</sup> )
L13	0-655360(0-6553.6)	Average water usage for Day 7 in gallons (m <sup>3</sup> )
L14	0-999990(0-99999.9)	Total water used since controller installed in gallons or (m <sup>3</sup> )(least significant digits)
L15	0-167(0-16)	Total water used since controller installed in gallons x 10 <sup>6</sup> or (m <sup>3</sup> )(most significant digits)

#### Regeneration Cycle Advance

A function is used to advance the control to the next stop position during a regeneration. Pressing and holding the **LEFT ARROW** (←) button after the control has stopped at a cycle position (**BACKWASH** for example) will cause the control to cancel the park time in that position and advance to the next cycle park position (**BRINE DRAW** for example). The regeneration time remaining will decrease by the amount of park time that was skipped. This function will not work when the motor is on. The control will beep if the **LEFT ARROW** (←) button is held for 2.5 seconds and the motor output is on.

#### Regeneration/Backwash Cancel

The regeneration/backwash may be cancelled at any time during the operation by pressing the **SET** button and the **LEFT ARROW** (←) for 3 seconds. ERR 3 will appear on the display and the control will advance to the Complete position. The control may be manually advanced by turning the cam shaft **COUNTERCLOCKWISE** to the complete position.

## 5.2 Preventative Maintenance

### Injector Screen and Injector

Inspect and clean brine tank and screen filter on end of brine pickup tube once a year or when sediment appears in the bottom of the brine tank.

Clean injector screen and injector once a year:

1. Unplug the wall-mount transformer.
2. Shut off water supply or put bypass valve(s) into bypass position.
3. Relieve system pressure by opening valve No. 7 (at rear) with a screwdriver.
4. Using a screwdriver, remove injector screen and injector cap (Figure 5.1).
5. Clean screen using a fine brush. Flush until clean.
6. Using a needle-nose pliers, pull injector straight out.
7. Flush water into the injector screen recess of the valve body to flush debris out through the injector recess.
8. Clean and flush the injector.
9. Lubricate the O-rings on the injector, injector cap and injector screen with **silicone lubricant only!**
10. Reinstall the injector, injector cap and injector screen.
11. Plug the wall-mount transformer into outlet; reset clock if necessary.
12. Slowly open water supply valve or return bypass valve(s) to the "service" position.

**IMPORTANT:** Do not overtighten the plastic cap. Seat the cap lightly into position. Overtightening may cause breakage of the plastic cap that may not be immediately evident.

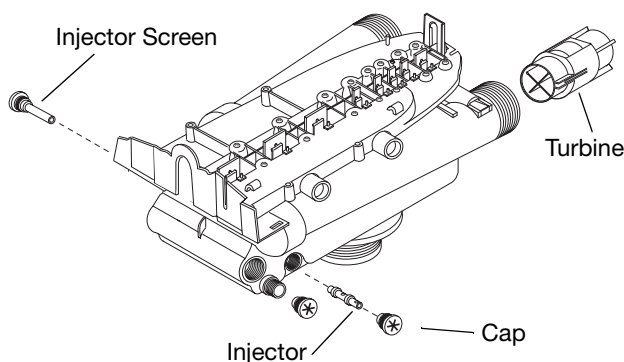


Figure 5.1

### Water Meter Maintenance

The metering device used with the 962 Cv demand controls may require simple maintenance. In rare instances, the turbine wheel of the water meter can collect small particles of oxidized iron, eventually preventing the wheel from turning.

1. Shut off the water supply or put the bypass valve(s) into the bypass position.
2. Relieve pressure by opening the Backwash Drain Valve (the seventh back from the control) with a screwdriver.
3. Loosen and remove the pipe/tube adapters or 1265 bypass from the inlet and outlet of the valve body.
4. Using a needle-nose pliers, remove the turbine from the outlet housing. Grasp one of the four vanes of the outer gland and pull straight out to remove turbine assembly from the outlet of the valve (Figure 5.1).
5. Carefully remove the turbine wheel from the housing. Use a toothbrush to lightly scrub the iron off the magnet. Iron buildup on the surfaces can be removed by soaking the wheel in a mild sodium hydrosulfite (such as RoVer\*) solution for a few minutes. Flush thoroughly with water.
6. Carefully reinstall the turbine wheel into the turbine cage housing. Make sure that the shaft of the wheel seats into the bearing of the cage. Reassemble the turbine cage and check that the wheel rotates freely.
7. Reinstall the turbine cage into the outlet of the valve.
8. Reinstall the pipe/tube adapters or 1265 bypass to the inlet and outlet of the valve.
9. Turn on the water supply or put the bypass valve(s) into the service position and purge the air out of the system.

To check for proper meter operation, open a downstream faucet and observe the water flow indication, blinking colon, on the control display.

\*RoVer is a trademark of Hach Chemical Company.

### 5.3 Removing the Valve Assembly for Servicing

1. Unplug the power cord.
2. Shut off water supply or put bypass valve(s) into bypass position.
3. Remove cover and with screwdriver, relieve tank pressure by pushing open valve No. 7 (rear flapper) on control as shown (Figure 5.2).

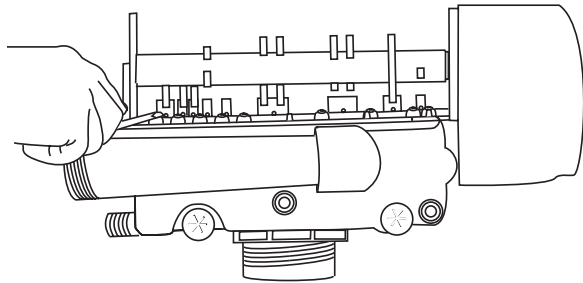


Figure 5.2

4. When used with a globe valve bypass, loosen and detach the inlet, outlet, brine and drain lines from the valve. If using the 1265 bypass, loosen and remove valve from bypass as well as loosening and removing the brine and drain lines.
5. Unscrew (counterclockwise) and remove valve from tank.
6. To replace the control valve, reverse the above procedure.

### 5.4 Removing the Control

Complete the following steps to remove the 960 ProSoft control for servicing:

1. Unplug the wall-mount transformer.
2. Shut off the water supply or put the bypass valve(s) into bypass position.
3. Remove the rear cover by depressing the two tabs provided on the cover, Figure 5.3. Lift the front of the cover and remove to expose the valve body.

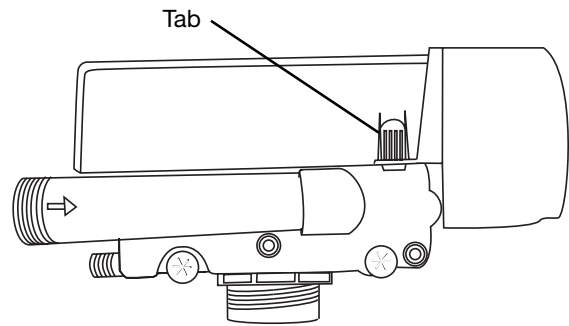


Figure 5.3

4. Relieve system pressure by opening the Backwash Drain Valve (the seventh valve back from the control) with a screwdriver, Figure 5.4.

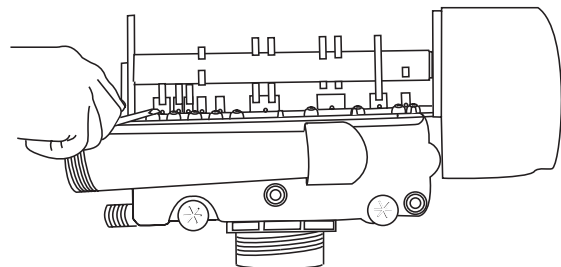


Figure 5.4

5. To remove the camshaft or to reinstall it, the arrow on the rear of the cam shaft must be pointing at the line on the rear "hoop" of the top plate. This occurs when the cycle indicator is rotated to the refill position. Press down on the back of the camshaft to disengage it from the rear "hoop" of the top plate, Figure 5.5. Slide the camshaft back to disengage it from the timer, Figure 5.6.

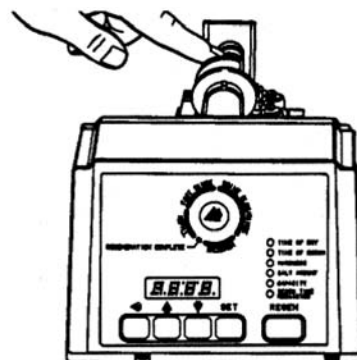


Figure 5.5

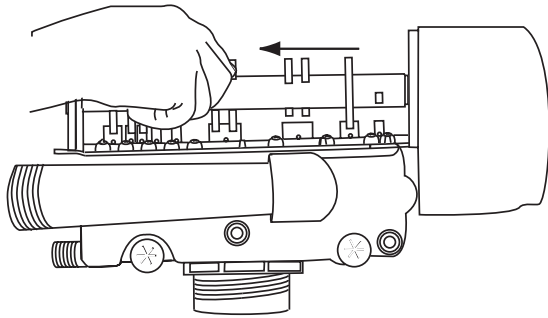


Figure 5.6

6. Disconnect the turbine probe from the turbine assembly.
7. Lift the control off the valve, Figure 5.7. To replace the control, reverse the above procedure. Note that the camshaft needs to be positioned correctly before it can be inserted into the back of the control. There is a locating arrow on the camshaft. Position the arrow on the top of the shaft and slide the camshaft into the control. Push up on the end of the camshaft, furthest from the timer, snapping it into place.

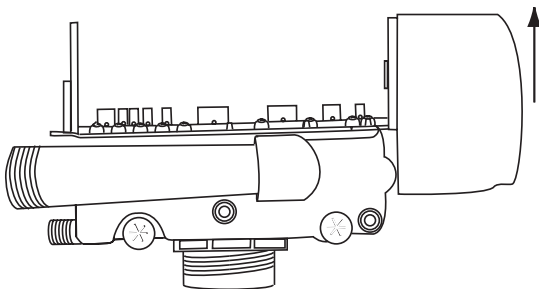
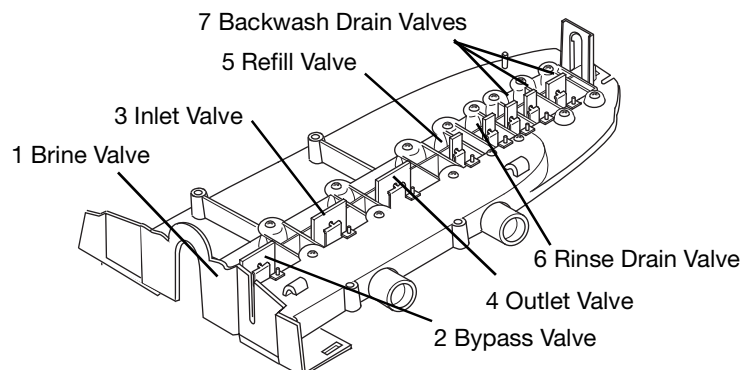
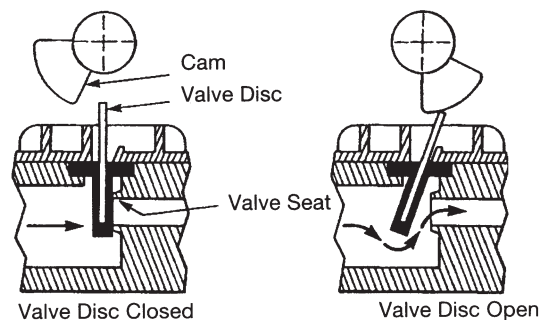


Figure 5.7

## 5.5 Identification of Control Valving

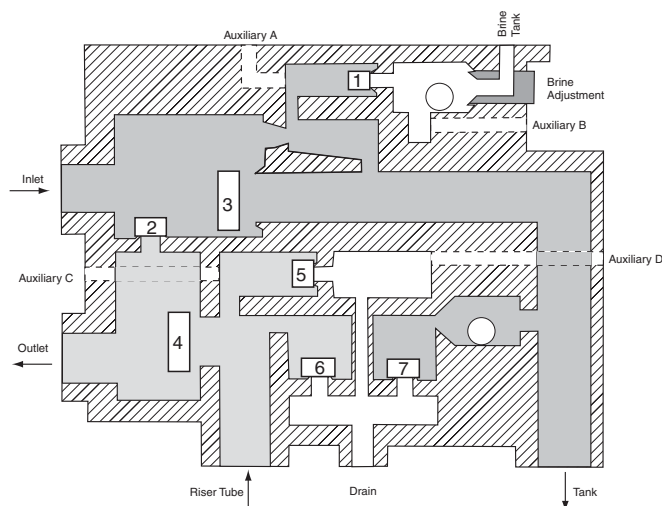


## 5.6 Valve Disc Principle of Operation



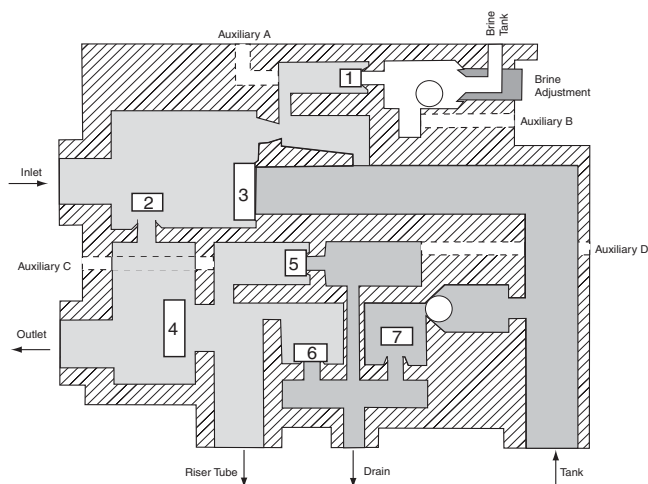
## 5.7 Performa Cv Softener Flow Diagrams

### 1 Service Position



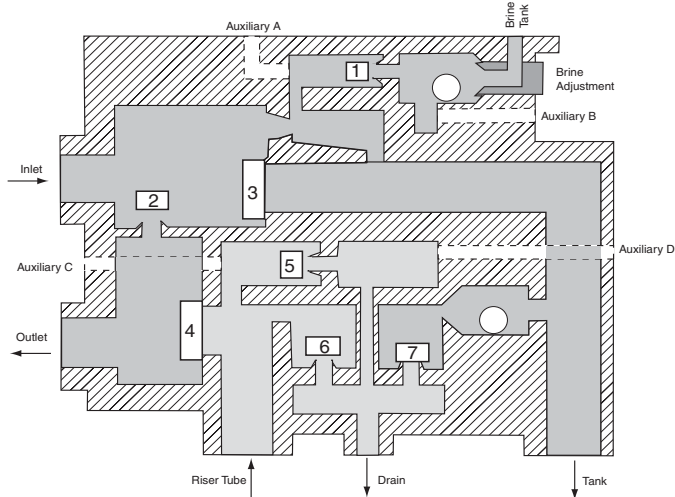
Name	Valve No.
Brine	1 - Closed
By-Pass	2 - Closed
Inlet	3 - Open
Outlet	4 - Open
2nd Tank Top	5 - Closed
Purge	6 - Closed
Backwash	7 - Closed

### 2 Backwash Position



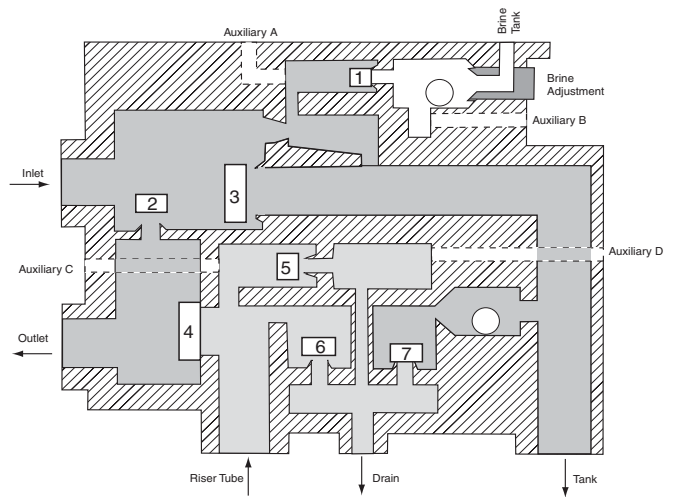
Name	Valve No.
Brine	1 - Closed
By-Pass	2 - Open
Inlet	3 - Closed
Outlet	4 - Open
2nd Tank Top	5 - Closed
Purge	6 - Closed
Backwash	7 - Open

### 3 Brine/Slow Rinse Position



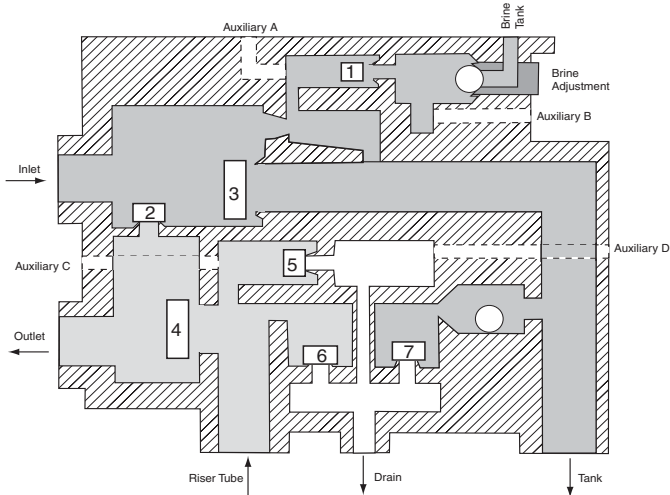
Name	Valve No.
Brine	1 - Open
By-Pass	2 - Open
Inlet	3 - Closed
Outlet	4 - Closed
2nd Tank Top	5 - Open
Purge	6 - Open
Backwash	7 - Closed

### 4 Fast Rinse Position



Name	Valve No.
Brine	1 - Closed
By-Pass	2 - Open
Inlet	3 - Open
Outlet	4 - Closed
2nd Tank Top	5 - Open
Purge	6 - Open
Backwash	7 - Closed

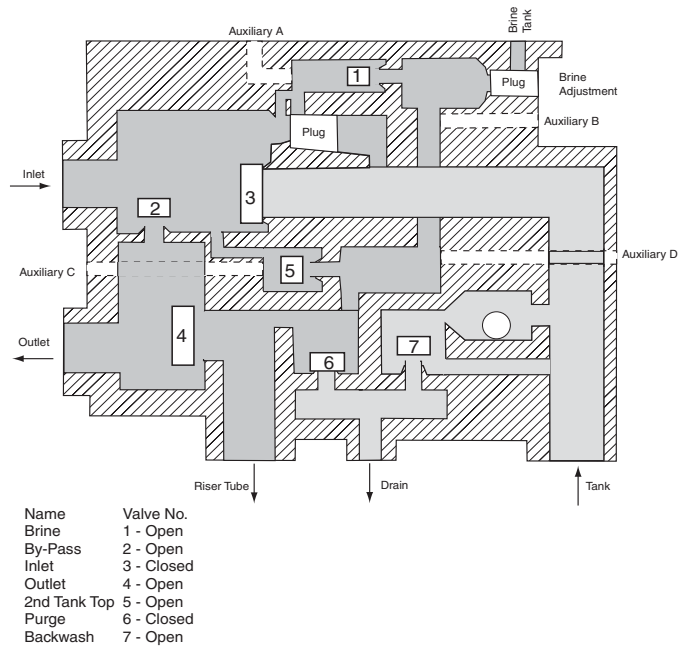
### 5 Refill Position



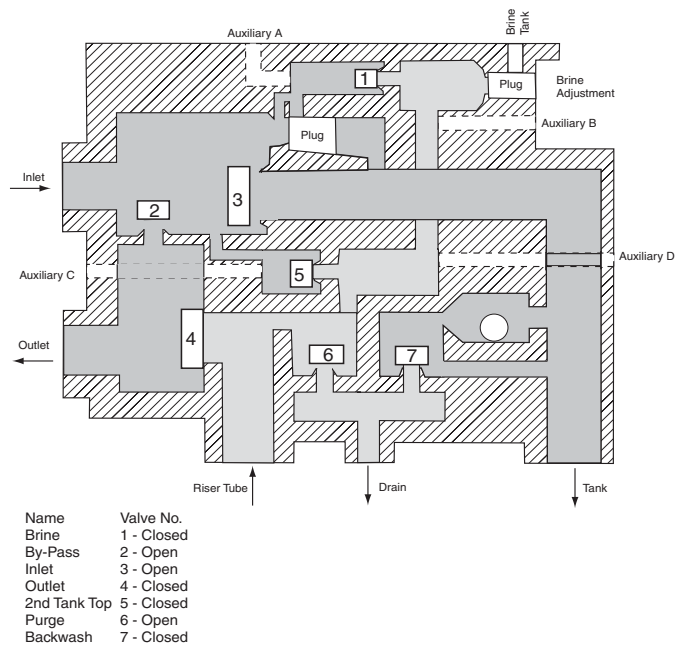
Name	Valve No.
Brine	1 - Open
By-Pass	2 - Closed
Inlet	3 - Open
Outlet	4 - Open
2nd Tank Top	5 - Closed
Purge	6 - Closed
Backwash	7 - Closed

## 5.8 Performa Cv Filter Flow Diagrams

### 1 Backwash Position



### 2 Fast Rinse Position





## 5.9 Troubleshooting

The technology upon which the Autotrol Performa control valve is based is well established and proven in service over many years. However, should a problem or question arise regarding the operation of the system, the control can be serviced easily. For parts mentioned, refer to exploded views in the **Replacement Parts** section of this manual.

**IMPORTANT:** Service procedures that require the water pressure to be removed from the system are marked with a ! after the possible cause. To remove water pressure from the system, put the bypass valve or three-valve bypass into the bypass position and open the backwash drain valve (the seventh valve back from the control) with a screwdriver. Restore system water pressure when the service work is completed.

### Valve Troubleshooting

Problem	Possible Cause	Solution
1. Control will not draw brine.	a. Low water pressure. b. Restricted drain line. c. Injector plugged ! d. Injector defective ! e. Valve (2 and/or 4) not closed.  f. Damaged injector O-ring.	a. Set pump to maintain 30 psi at conditioner. b. Remove restriction. c. Clean injector and screen. d. Replace injector. e. Remove foreign matter from disc and check disc for closing by pushing in on stem. Replace if needed. f. Replace injector O-ring.
2. Brine tank overflow.	a. Brine valve (1) being held open.  b. Uncontrolled brine refill flow rate ! c. Valve (3 or 4) not closed during brine draw causing refill. d. Air leak in brine line.	a. Manually operate valve stem to flush away obstruction. b. Remove variable salt controller to clean. c. Flush out foreign matter by holding disc open and manually operating valve stem. d. Check all connections in brine line for leaks. Refer to instructions.
3. System using more or less salt than salt control is set for.	a. Inaccurate setting. b. Foreign matter in controller causing incorrect flow rates !  c. Defective controller.	a. Correct setting. b. Remove variable salt controller and flush out foreign matter. Manually position control to brine draw to clean controller (after so doing, position control to "purge" to remove brine from tank). c. Replace controller.
4. Intermittent or irregular brine draw.	a. Low water pressure. b. Defective injector !	a. Set pump to maintain 30 psi at conditioner. b. Replace both injector and injector cap.
5. No conditioned water after regeneration.	a. Unit did not regenerate. b. No salt in brine tank. c. Plugged injector !	a. Check for power. b. Add salt. c. Clean injector. Flush with water.
6. Control backwashes at excessively low or high rate.	a. Incorrect backwash controller used. b. Foreign matter affecting controller operation !	a. Replace with correct size controller. b. Remove controller and ball. Flush with water.
7. Flowing or dripping water at drain or brine line after regeneration.	a. Drain valve (6 or 7) or brine valve (1) held open by foreign matter or particle. b. Valve stem return spring on top plate weak.	a. Manually operate valve stem to flush away obstruction. b. Replace spring.
8. Hard water leakage during service.	a. Improper regeneration.  b. Bypass flapper held open. c. Leaking of bypass valve ! d. O-ring around riser tube damaged !	a. Repeat regeneration making certain that the correct salt dosage is set. b. Valve needs cleaning. Contact the installer. c. Replace O-ring. d. Replace O-ring.

## 962 Control Troubleshooting

### Alarms

The Model 962 continuously monitors itself and sounds an alarm if it detects something wrong. The alarm is a beep that is on for one second and then off for nine seconds.

When the alarm sounds, the display shows the letters “Err” with a number from 1 to 4. The table below lists the Err numbers, a description of each error, the cause of the error, and the solutions. To silence the alarm, press any button on the control. If the error still exists, the control will go back to the alarm condition after 30 seconds.

**Model 960 Alarms**

Indication	Description	Cause	Solution
Err1	Electronics Failure	Control settings need reprogramming.	Press any key to load default values. Refer to “Programming the Model 960 Control”.
Err2	Improper start of regeneration (limit switch closed when it should be open).	Valve camshaft has been manually rotated during a regeneration. Valve camshaft has been manually rotated out of “regeneration complete” position. Faulty motor. Faulty motor drive. Faulty switch.	Press any key to silence the alarm. (Note: Alarm automatically clears at “TIME OF REGEN”.) The control will turn the motor on and drive the camshaft to the proper location.  Replace the control. Replace the control. Replace the control.
Err3	Improper finish of regeneration (limit switch open when it should be closed).	Valve camshaft has been manually rotated out of “regeneration complete” position. Faulty motor. Faulty motor drive. Faulty switch.	The control will turn the motor on and drive the camshaft to the proper location.  Replace the control. Replace the control. Replace the control.
Err4	Improper control settings (one or more settings out of the allowable range).	One or more settings out of the allowable range.	Hardness: Adjust range: 3 to 250. Capacity: Adjust range: 0.1 to 140.0. Refill control: Adjust range: 1 to 99. Brine draw value: Adjust range per Table 4.1.

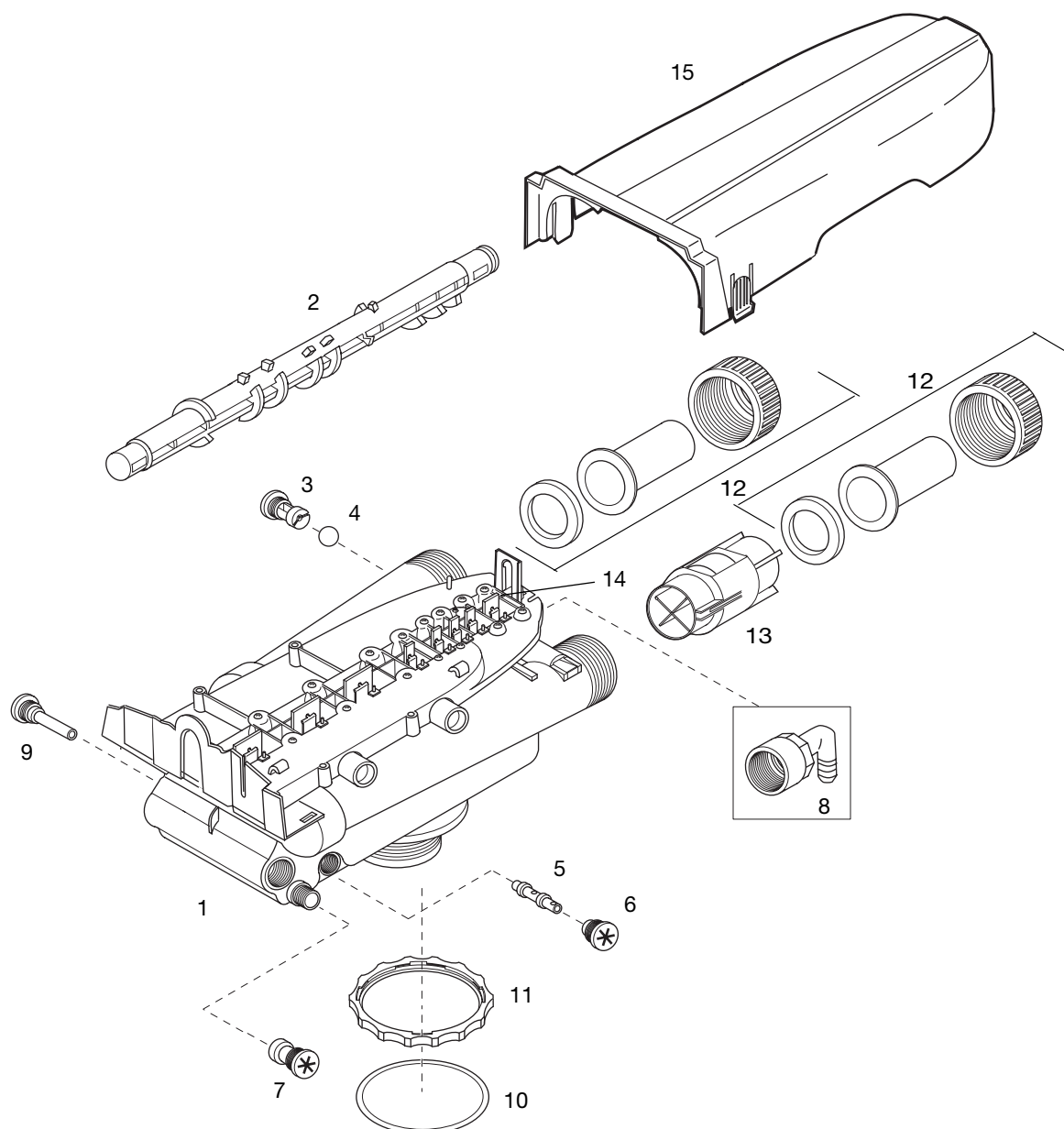
Problem	Possible Cause	Solution
1. Capacity display stays at 9999 even though there is water usage.	a. Total system capacity was calculated to be a value greater than 9999.	a. As the water usage continues, the remaining capacity will drop below 9999 and then other values will be shown.
2. Timer beeps when left arrow button is pressed.	a. Button is only active in the programming mode.	a. Refer to the Programming section.
3. Timer does not respond to REGEN button.	a. Button is not active in the programming mode.	a. Refer to the Regeneration section.
4. Timer does not display time of day.	a. Transformer is unplugged. b. No electric power at outlet. c. Defective transformer. d. Defective circuit board.	a. Connect power. b. Repair outlet or use working outlet. c. Replace transformer. d. Replace control.
5. Timer does not display correct time of day.	a. Outlet operated by a switch. b. Power outages.	a. Use outlet not controlled by switch. b. Reset Time of Day.

Problem	Possible Cause	Solution
6. No water flow display when water is flowing (colon does not blink).	<ul style="list-style-type: none"> <li>a. Bypass valve in bypass position.</li> <li>b. Meter probe disconnected or not fully connected to meter housing.</li> <li>c. Restricted meter turbine rotation due to foreign material in meter !</li> <li>d. Defective meter probe.</li> <li>e. Defective circuit board.</li> </ul>	<ul style="list-style-type: none"> <li>a. Shift bypass valve into service position.</li> <li>b. Fully insert probe into meter housing.</li> <li>c. Remove meter housing, free up turbine and flush with clean water. Turbine should spin freely. If not, refer to the Water Meter Maintenance section.</li> <li>d. Replace control.</li> <li>e. Replace control.</li> </ul>
7. Control display is frozen at Regen Time Remaining.	<ul style="list-style-type: none"> <li>a. Back to back regenerations were requested.</li> </ul>	<ul style="list-style-type: none"> <li>a. Refer to the Manual Regeneration section.</li> </ul>
8. Control regenerates at the wrong time of day.	<ul style="list-style-type: none"> <li>a. Power outages.</li> <li>b. Time of day set incorrectly.</li> <li>c. Time of regeneration set incorrectly.</li> </ul>	<ul style="list-style-type: none"> <li>a. Reset time of day to correct time of day.</li> <li>b. Reset time of day to correct time of day.</li> <li>c. Reset time of regeneration.</li> </ul>
9. Timer stalled in regeneration cycle.	<ul style="list-style-type: none"> <li>a. Motor not operating.</li> <li>b. Motor runs backwards.</li> <li>c. No electric power at outlet.</li> <li>d. Incorrect voltage or frequency (Hz).</li> <li>e. Broken gear.</li> <li>f. Defective switch.</li> <li>g. Air leak in brine connections (pressure locked flapper).</li> <li>h. Binding of camshaft.</li> <li>i. Water pressure greater than 125 psi during regeneration.</li> <li>j. Defective circuit board.</li> </ul>	<ul style="list-style-type: none"> <li>a. Replace control.</li> <li>b. Replace control.</li> <li>c. Repair outlet or use working outlet.</li> <li>d. Replace timer and/or transformer with one of correct voltage and frequency (Hz).</li> <li>e. Replace control.</li> <li>f. Replace control.</li> <li>g. Check all junction points and make appropriate corrections.</li> <li>h. Remove foreign object obstruction from valve discs or camshaft.</li> <li>i. Install pressure regulator to reduce pressure.</li> <li>j. Replace control.</li> </ul>
10. Continuous regeneration. Camshaft does not stop at the end of regeneration.	<ul style="list-style-type: none"> <li>a. Broken projection on drive gear.</li> <li>b. Defective switch.</li> </ul>	<ul style="list-style-type: none"> <li>a. Replace control.</li> <li>b. Replace control.</li> </ul>
11. Control does not regenerate automatically or when REGEN button is depressed.	<ul style="list-style-type: none"> <li>a. Transformer unplugged.</li> <li>b. No electric power at outlet.</li> <li>c. Defective motor.</li> <li>d. Broken gear.</li> <li>e. Binding in gear train.</li> <li>f. Defective switch.</li> </ul>	<ul style="list-style-type: none"> <li>a. Connect power.</li> <li>b. Repair outlet or use working outlet.</li> <li>c. Replace control.</li> <li>d. Replace control.</li> <li>e. Replace control.</li> <li>f. Replace control.</li> </ul>
12. Control does not regenerate automatically but does regenerate when REGEN button is depressed.	<ul style="list-style-type: none"> <li>a. If water flow display is not operative, refer to item 5 in this table.</li> <li>b. Incorrect hardness and capacity settings.</li> <li>c. Defective circuit board.</li> </ul>	<ul style="list-style-type: none"> <li>a. Refer to item 5 in this table.</li> <li>b. Set new control values. Refer to the Programming section.</li> <li>c. Replace control.</li> </ul>
13. Run out of soft water between regenerations.	<ul style="list-style-type: none"> <li>a. Improper regeneration.</li> <li>b. Fouled resin bed.</li> <li>c. Incorrect salt setting.</li> <li>d. Incorrect hardness or capacity settings.</li> <li>e. Water hardness has increased.</li> <li>f. Restricted meter turbine rotation due to foreign material in meter housing !</li> <li>g. Excessive water usage below 1/5 gallon per minute.</li> </ul>	<ul style="list-style-type: none"> <li>a. Repeat regeneration making certain that correct salt dosage is used.</li> <li>b. Use resin cleaner.</li> <li>c. Set salt control to proper level. Refer to the Programming section in this manual.</li> <li>d. Set to correct values. Refer to the Programming section in this manual.</li> <li>e. Set to new value. Refer to the Programming section in this manual.</li> <li>f. Remove meter housing, free up turbine, and flush with clean water. Turbine should spin freely, if not, replace meter.</li> <li>g. Repair leaky plumbing and/or fixtures.</li> </ul>

## 6.0 Performa Cv Parts

### 6.1 Valve Component Exploded View

#### Performa Valve

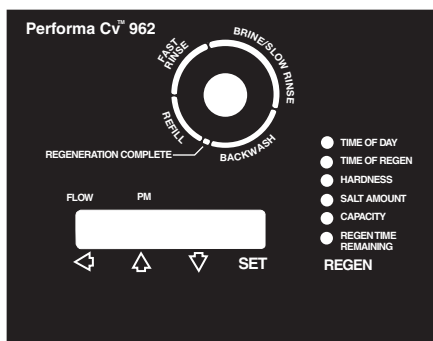


## 6.2 Parts List

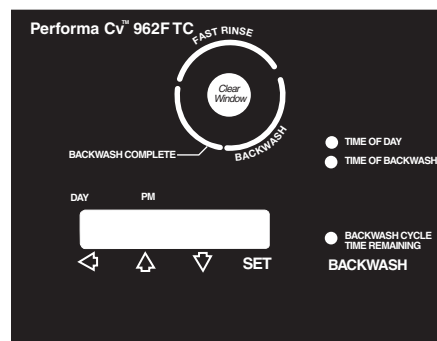
Part				Part			
Code	No.	Description	Qty.	Code	No.	Description	Qty.
1	1000413	Performa Cv Softener Valve Assy, w/o Flow Controls	1	7		Brine Refill Control	1
	1000418	Performa Cv Filter Valve Assy, w/o Flow Control		1000224		.74 gpm	
2	1035611	962 Softener Cam Assy, Single Unit	1	1000519		1.3 gpm	
	1030377	962 Softener Cam Assy, Multi Unit		8	1002449	Drain Fitting Elbow (3/4" hose barbed)	1
	1030380	962F Filter Cam Assy, Single Unit		9	1000226	Screen/Cap Assembly	1
	1030384	962F Filter Cam Assy, Multi Unit		10	1010429	O-Ring	1
3		Drain Control Assembly:	1	11	1035622	Tank Ring	1
	1030355	DLFC Assy, 5 gpm		12		Plumbing Adapter Kits:	1
	1030356	DLFC Assy, 6 gpm		1001606		3/4-inch Copper Tube Adapter Kit	
	1030357	DLFC Assy, 7 gpm		1001670		1-inch Copper Tube Adapter Kit	
	1030358	DLFC Assy, 8 gpm		1041210		1-1/4-inch Copper Tube Adapter Kit	
	1030359	DLFC Assy, 9 gpm		1001608		22-mm Copper Tube Adapter Kit	
	1030360	DLFC Assy, 10 gpm		1001609		28-mm Copper Tube Adapter Kit	
	1000406	DLFC Assy, 12 gpm		1001613		3/4-inch CPVC Tube Adapter Kit	
	1000407	DLFC Assy, 15 gpm		1001614		1-inch CPVC Tube Adapter Kit	
	1000408	DLFC Assy, 17 gpm		1001615		25-mm CPVC Tube Adapter Kit	
	1000409	DLFC Assy, 20 gpm		1001769		3/4-inch NPT Plastic Pipe Adapter Kit	
	1000410	DLFC Assy, 25 gpm		1001603		1-inch NPT Plastic Pipe Adapter Kit	
4	1030502	Ball, Flow Control	2	1001604		3/4-inch BSPT Plastic Pipe Adapter Kit	
5		Injector Assembly (includes O-Rings):	1	1001605		1-inch BSPT Plastic Pipe Adapter Kit	
	1035736	"L" Injector - Orange		1001611		3/4-inch BSPT Brass Pipe Adapter Kit	
	1035737	"M" Injector - Brown		1001610		1-inch NPT Brass Pipe Adapter Kit	
	1035738	"N" Injector - Green		1001612		1-inch BSPT Brass Pipe Adapter Kit	
	1035739	"Q" Injector - Purple		13	1033444	Turbine Assembly	1
	1035884	"R" Injector - Dark Grey		14	1001580	Spring, Flapper Valve	
6		Injector Cap Assembly (includes O-Rings):	1	15	1030372	Cover	1
	1035749	"L" Cap		*		Valve Disc Kit:	
	1035750	"M" Cap		1041174		Standard	
	1035751	"N" Cap		1041175		Severe Service	
	1035752	"Q" Cap		*	1034312	Interconnect Cable, Dual Operation	
	1035885	"R" Cap		1035593		Interconnect Cable, Triplex Operation	
				*	1075768	Battery, 9-Volt Rechargeable	
				*		Parallel Kits, Multi-unit Operation	
				*	1035923	Dual Parallel Softener Kit	
				*	1035925	Triplex Parallel Softener Kit	
				*	1035924	Dual Parallel Filter	
				*	1035926	Triplex Parallel Filter	

\* Not Shown

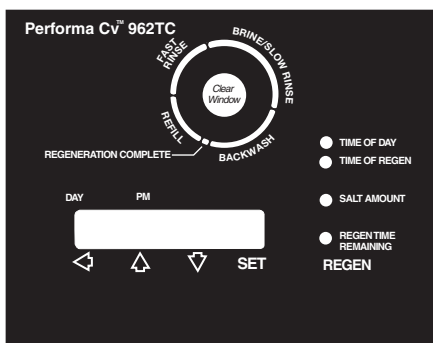
## 6.3 Performa Cv Controls



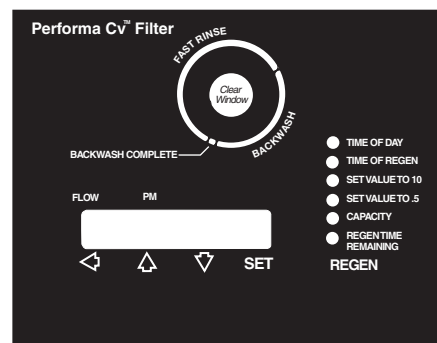
1



2



3

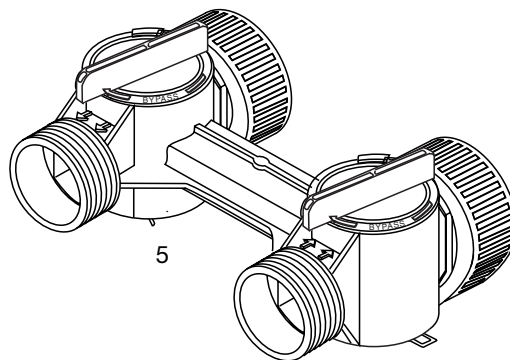


4

Code	Part No.	Description	Qty.
1	1053810	Performa Cv 962 50 Hz Control	1
	1053811	Performa Cv 962 60 Hz Control	
2	1053812	Performa CV 962FTC 50 Hz Control	1
	1053813	Performa CV 962FTC 60 Hz Control	
3	1053814	Performa CV 962TC 50 Hz Control	1
	1053815	Performa CV 962TC 60 Hz Control	
4	1053808	Performa CV 962F 50 Hz Control	1
	1053809	Performa CV 962F 60 Hz Control	
5	1040930	1265 Bypass	1
*	1053780	Performa Cv 942F, 120V, 60 Hz, 7 Day Control	1
	1053781	Performa Cv 942F, 120V, 60 Hz, 12 Day Control	
*	1000811	Transformer	1
*	1000907	Transformer Extension Cord, 15 feet (4.6 m)	1
*	1034264	Y-Splitter (run 2 units from 1 transformer)	1

\* Not Shown

### 1265 Bypass



5



